



"I was able to research nutrition for prenatal care using my public library password." Sharon Logan, Public Library patron



"We love GALILEO here.
We have elementary K-5
students here and also faculty
members who use
GALILEO."
Beverly Stewart, Teacher,
Tunnel Hill Elementary
School

"The databases provide me with a wealth of information. Since learning how to use GALILEO, I find it easier to complete my assignments." Mary Sarabia, Student, Columbus State University

"GALILEO is cool."
Thuy Le, Student,
Georgia Perimeter College

For More Information About GALILEO

http://www.usg.edu/galileo/

GALILEO
Library Services
Office of Information and Instructional Technology
Board of Regents of the University System of Georgia
270 Washington St., S.W. • Atlanta, GA 30334

A PROGRESS REPORT











www.galileo.usg.edu



## www.galileo.usg.edu



Dear Users, Supporters, and Friends of GALILEO:

During my short tenure as the newly appointed chancellor of the University System of Georgia, I have stressed the importance of building partnerships with other state agencies in creating a more educated Georgia. GALILEO—an award winning, Web-based statewide virtual library created by the University System of Georgia—is a prime example of what can be achieved in such a winning partnership.

GALILEO was launched in 1995 with funding received from the Georgia General Assembly. Since that time, the state legislature has continued to allocate

state lottery funds each year to bolster and sustain GALILEO's success.

Years before administration of the Georgia Public Library Service (GPLS) was transferred to the University System, USG library personnel and information technologists worked with the state's public library systems to make GALILEO available not only to University System institutions, but to all Georgians.

Our GALILEO collaborations have extended to the Department of Technical and Adult Education (DTAE) and to the Georgia Department of Education—and even to 44 of the state's private colleges and universities. As a result, GALILEO

quickly became accessible to students, faculty, and staff in Georgia's public technical colleges and K-12 schools, as well as to patrons of every public library branch in the state. By the time we celebrated GALILEO's fifth birthday in 2000, all of Georgia's citizens also had home access to this wonderful resource through their public libraries.

Today, GALILEO serves as a model for other states seeking to create statewide virtual libraries. More importantly, the University System of Georgia has placed electronic books, newspaper and magazine articles, photographs, countless research tools, and other resources into the hands of more than eight million Georgians in need of information.

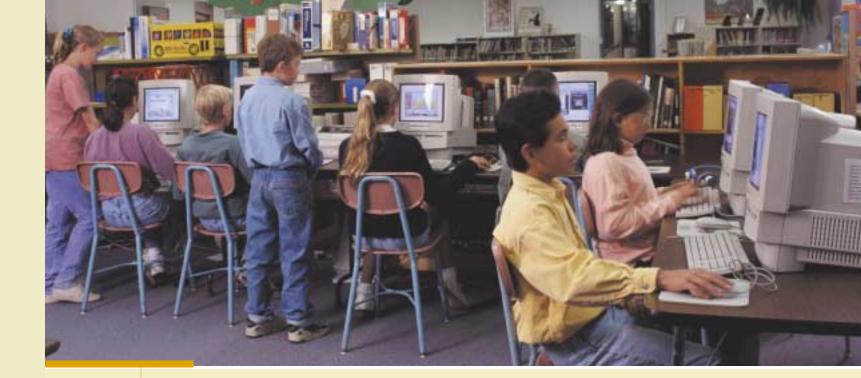
That's the power of GALILEO and the power of partnerships.

We hope you'll read about GALILEO's success and achievements with a strong sense of Georgia pride. As one national publication noted, it is truly "a gem in Georgia's technology crown." More importantly, we hope you'll drop into your local library branch and secure a password to log onto GALILEO. Explore its vast resources, and join the University System in Creating a More Educated Georgia.

Sincerely

Thomas C. Meredith

Chancellor, University System of Georgia



### THE MISSION

#### ot GALILEO

GALILEO stands for Georgia Library LEarning Online, an initiative of the Board of Regents of the University System of Georgia (USG). A World Wide Web-based virtual library, GALILEO has provided online access to library materials to the State of Georgia since 1995. Through collaboration and resource sharing, GALILEO's mission is to provide universal access to library materials and information for all Georgia citizens.

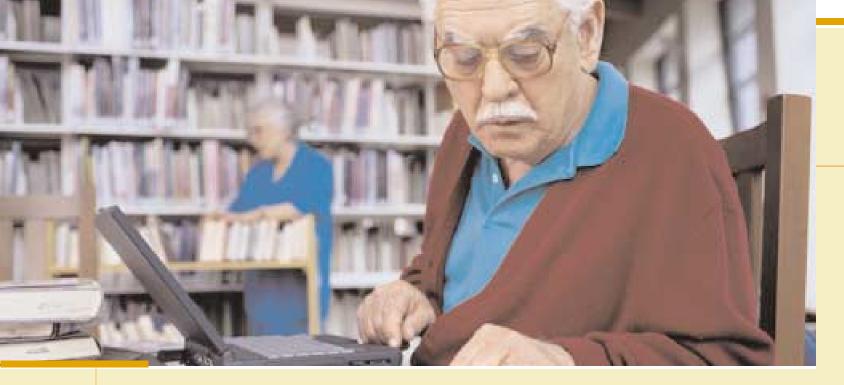
Whether in small towns or big cities, regardless of size or budget, libraries and library users in every corner of the state share in the greatest benefit of GALILEO: equal access to information. While individual libraries also benefit from the cooperative sharing of resources—lower costs and increased access to a wider range of materials—the goal is to improve library services for all Georgia citizens.

GALILEO does not replace the library, but complements the services offered by Georgia's libraries to Georgia's students and citizens. Every public educational and library community in the state participates in GALILEO, representing a unique collaboration in state government. Many privately-funded academic libraries have joined the partnership as well. As a result of their teamwork, all libraries have become stronger.

#### GALILEO Progress Report



DAVID A. LAKE, PT, PHD, PROFESSOR AND DEPARTMENT HEAD, ARMSTRONG ATLANTIC STATE UNIVERSITY "GALILEO has provided me with the flexibility that was a dream in previous years. If I have a question at home I can log in, use the university password and look for a particular reference. After getting the reference I can then log into GIL or to the university periodical lists and find out if our university has that journal. If not I can move over to the online interlibrary loan page and place my interlibrary loan orders. All of this can be done from the comfort of my recliner at home."





#### of GALILEO



A Vision for One **Statewide Library:** of GALILEO

- · Equalize student and faculty access to information regardless of geographic location or institutional setting
- The Original Goals Provide universal access to a core set of materials and information services for all students
  - Emphasize resource sharing, improvement of the technical infrastructure, and electronic provision of state documents



In 1995, GALILEO quickly demonstrated increased efficiency and effectiveness in sharing resources over networked systems—the initial system was established by the University System of Georgia in just 150 days. Other communities soon joined GALILEO.

- 1995: University System of Georgia Libraries
- 1996: Department of Technical and Adult Education libraries, 58 regional public library headquarters libraries, and two consortia of private academic libraries
- 1997: K-12 and public library branches
- 2000: Home access to GALILEO available for all Georgia citizens through the public libraries
- Today: GALILEO available at over 2500 Georgia library sites, serving a school-age and adult population of more than 8 million

#### GALILEO Progress Report



Curtis Coleman, Student, SAVANNAH STATE UNIVERSITY

"GALILEO helps me by improving my search techniques. I use the databases instead of the search engines because they are much more accurate. They also have library references for book research. GALILEO just makes my entire search process flawless!"



#### of GALILEO



**GALILEO** Interconnected Libraries (GIL): The Second Phase of GALILEO

- In 1998, the University System of Georgia began to implement a single library automation system in all USG libraries.
- · Today, each University System library has a computer automation system for all library functions: online catalog, purchasing, receiving, cataloging, and circulation.
- GIL provides a combined catalog of all USG Library holdings to facilitate easy sharing of materials through universal borrowing and interlibrary loan functions, enhancing the electronic access first established with GALILEO and further fulfilling the Vision for One Statewide Library.



of Georgia: The Third Horizon

- The Digital Library GALILEO's growth continues with the development of new content in the Digital Library of Georgia, a repository for electronic materials on the history and culture of the State of Georgia.
  - Building on the original goal for the electronic provision of state documents, the Digital Library of Georgia provides anytime-anywhere access to images of rare and unique historic documents, letters, newspapers, photographs, and other materials which were previously accessible only within library walls.
  - · In addition, the Digital Library of Georgia is developing contextual guides for study and scholarship, providing a rich and fascinating resource for students and researchers of all ages.



**GALILEO** Funding Sources

- 1% local (Public Library Communities)
- 12% private (Private Academic Library Communities)
- 87% state (Public Educational and Library Communities / includes lottery funds)



**GALILEO** Participating Libraries

- 35 University System of Georgia Libraries
- 44 Private Academic Libraries
- 36 Technical College Libraries
- 370 Public Libraries
- · 2066 K-12 Sites

GALILEO Progress Report



JACK COLBERT, COORDINATOR OF EDUCATION AND TRAINING, FLINT RIVER REGIONAL LIBRARY, **GRIFFIN** 

"We have several GALILEO/WWW classes every month...these patrons are always amazed by the depth of resources available in GALILEO."

ACHIEVEMENTS of GALILEO



More than a Website: GALILEO is a Virtual Library

- Continuous access in the home, office, and school to high-quality library materials selected by librarians, minimizing Internet risk and confusion
- Several thousand full-text journals
- More than 15,000 full-text books
- More than 3,000 premium Internet websites



Benchmarks and Milestones

- GALILEO users have searched its databases over 56 million times and have viewed over 18 million full-text articles.
- GALILEO has helped the State of Georgia avoid costs exceeding 34 million dollars in access to electronic full-text alone.
- Georgia leads other states in its early innovation of GALILEO and in the number and types of participating libraries.
- GALILEO has been awarded the National Information Infrastructure Award and the *ComputerWorld* Smithsonian Institution Award for Technological Innovation.
- The Georgia General Assembly declared September 21, 2000, the fifth anniversary of GALILEO's debut, GALILEO day.

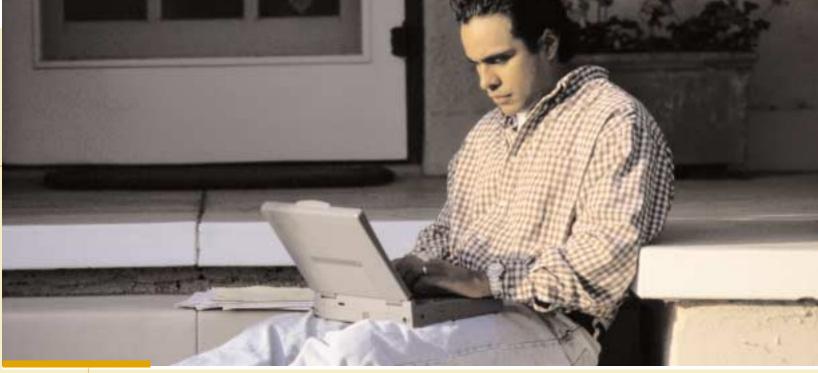
be it resolved by the House of Representatives that September 21, 2000, be recognized as GALILEO day in Georgia to mark this significant milestone in delivering current

information, using cutting edge technology, to all citizens of the State."

GALILEO Progress Report



VIRGINIA MORELAND, COLLEGE LIBRARIAN, AGNES SCOTT COLLEGE "This arrangement benefits everyone. The private college students (including many Georgia citizens) get access to GALILEO resources at their home campuses, and their libraries benefit from advantageous prices available through the statewide enterprise. GALILEO benefits, because the private institutions pay their own way and add the clout of more FTEs in price negotiations with vendors. This is a valuable partnership for all concerned."





GALILEO Makes a Difference Bainbridge College is a two-year institution in the southwest corner of the state, with a current enrollment of 985 full-time equivalent students. GALILEO has made a tremendous difference in the library resources available to these students.

#### BAINBRIDGE COLLEGE LIBRARY COLLECTION

1994, pre-GALILEO 2002, with GALILEO

213 print journal subscriptions 201 print journal subscriptions, plus over 9,000 full-text

journals available to the USG through GALILEO

23,859 print book titles 28,391 print book titles, with over 26,000 additional

electronic books available through GALILEO

NET GAIN: 2500% increase in periodical titles; 50% increase in book titles

#### GALILEO Progress Report

PATRINA NEWTON, STUDENT, BAINBRIDGE COLLEGE "GALILEO provides me with a large range of topics to choose from when researching school assignments and book reports. GALILEO gives me a better chance to complete my work and get it done in a timely manner. I really enjoy using GALILEO."

# UNIVERSITY SYSTEM LIBRARIES



Common Library Management System: From Organizing to Access GALILEO Interconnected Libraries, or GIL, a common integrated library automation system and an extension of GALILEO, offers a gateway to information resources held in the University System of Georgia libraries.





#### Success and Growth

- 35 University System of Georgia institutions and the State Department of Archives and History participate.
- All institutions were converted from their older legacy systems on time and within budget.
- GIL provides a web-based online union catalog for more than six million volumes in the University System libraries.
- GIL provides a circulation system with self-service options, fund accounting, cataloging, and check-in and control functions.
- The Universal Catalog and Universal Borrowing allows University System of Georgia patrons to initiate requests for books directly from home, student housing, or office.
- Technical expertise and hardware costs are leveraged by having four service sites.
- Linkages are being established with the public libraries' automation system, PINES.



Resource Sharing: From One Library to Another Overnight GALILEO also provides services which support the Vision for One Statewide Library by facilitating the sharing of materials among University System of Georgia institutions, eliminating the need to duplicate holdings unnecessarily and resulting in increased efficiency and cost-effectiveness.

- Through the Ariel delivery system, articles are scanned and delivered over the Internet within 24 hours of request.
- Through the use of fax machines, mail services, and dedicated courier service, print materials can also be shared quickly, often within 24 hours, and most often within three days.





JAY POPE, STUDENT, GEORGIA SOUTHWESTERN STATE UNIVERSITY "I am using GALILEO right now! I'm looking for an article for my English class.

GALILEO gives full-text articles and it has some really good databases."



### University System



Behind the Scenes: Governance

A committee composed of librarians from each GALILEO constituency—University System, public libraries, Department of Education, Department of Technical and Adult Education, private academic colleges and universities—meets monthly with University System project staff and work collaboratively to make GALILEO the best virtual library in the country. Subcommittees include an electronic collection development committee, which works to ensure that core materials are selected which will benefit the entire GALILEO community.



A Commitment to Service and Helping People

GALILEO provides complete technical and search-related support to its librarians and users.

- A fully-integrated online support request feature is available 24 hours a day, 365 days a year.
- A toll-free number is available for library emergency support 24 hours a day, 365 days a year.
- Free training is available to librarians and staff.
- Online tutorials are available to GALILEO users, created by Georgia librarians.
- Posters, brochures, and other materials are provided to libraries to ensure awareness and encourage use.

#### GALILEO Progress Report



Anna Belle and Zack Wood Students, Cedar Shoals High School "GALILEO is better than going all over the Internet trying to figure out how to do homework assignments."

## Digital Library of Georgia





Sanders Ferry crosses the Savannah River to South Carolina. Elbert County, 1910-1919. Vanishing Georgia Collection Georgia Department of Archives and History



Mrs. Elizabeth Moorman Kemp and her Bible. Johnson County, 1921. Vanishing Georgia Collection Georgia Department of Archives and History

The Digital Library of Georgia is being built as a digital repository of primary source material of importance to the history and culture of Georgia, including letters, official documents, diaries, first-hand accounts, maps, photographs, books, and newspapers. Whether average citizens, civil war buffs, genealogists, K-12 students, Georgia legislators, or international researchers, the Digital Library of Georgia is on a mission to make materials unique to Georgia and Georgia history available to all. Many of the materials are from the special collections of GALILEO member institutions and are being collected through collaborative partnerships among state agencies. The Digital Library is just beginning its efforts to capture and present the fragile historical documents which are essential to Georgia, providing a great opportunity for the state to invest in its rich heritage.

Georgia

- An Emphasis on Georgia Government Publications
  - Georgia Legislative Documents
  - Georgia Historic Newspapers
  - Southeastern Native American Documents, 1730-1842

GALILEO leads the nation in its emphasis on making state documents available. The Georgia Government Publications and Georgia Legislative Documents databases are developed and maintained by GALILEO to ensure that the state has easy access to these important records. A copy of every state publication since 1994 is archived in GALILEO; more documents are being digitized and added on a daily basis.

Benchmarking Digital Scholarship: The Civil Unrest in Camilla, Georgia, **1868 Collection** 

- Records collected by the DeSoto Trail Regional Library from the Freedman's Bureau records held by the National Archives of the United States document a violent episode in Camilla, Georgia in 1868.
- Letters, affidavits, reports, and a newspaper clipping tell the story of a small town's struggles during Reconstruction.
- Additional content helps provide the context for this complex and challenging episode in Georgia history, including information about players and places, related links, and suggested readings.

Rare and Unique **Materials** 

The Cherokee Phoenix, available in the Georgia Historic Newspapers collection, is one of the most important papers ever published in Georgia. It was the first paper published in the Cherokee language, and it was published in both English and Cherokee. Making this newspaper accessible to researchers of the Southeastern Native American Indians enhances scholarship as well as Georgia's academic reputation.



- Georgia Books Project
- Georgia Historical Maps Collection
- GeorgiaHomePLACE Project (includes Photographs of Vanishing Georgia)
- · New Georgia Encyclopedia (A Georgia Humanities Council Project)



Men on wagon with cotton. Robert E. Williams Photographic Collection: African-Americans in the Augusta, Ga. Vicinity (Richmond Co.), ca.1872-1898, Hargrett Rare Book and Manuscript Library, University of Georgia Libraries

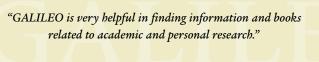


Handmade brooms for sale in Dublin, Georgia. Laurens County, ca. 1890. Vanishing Georgia Collection Georgia Department of Archives and History

GALILEO Progress Report

ANUP PATEL, STUDENT,

GEORGIA STATE UNIVERSITY





GALILEO Progress Report

LANIER TECHNICAL COLLEGE

"I am enrolled in the Marketing Management program, and I use GALILEO to help with industry research for my business plan in entrepreneurship class. GALILEO is awesome for my studies and I have recommended it to other students too."