Draft Minutes
GALILEO Steering Committee
Wimba Web Conference
Thursday, June 11, 2009
10:00 AM – 11:05 AM

Attendees: Gordon Baker, Brad Baxter, Carol Bray, Judith Brook for Liz Bagley, Susan Cooley, Lauren Fancher, Carolyn Fuller, George Gaumond, Debbie Holmes, Eva Lautemann, Bede Mitchell, Merryll Penson, William Gray Potter, Susan Ralph, Martha Reynolds for Michael Bain, Mary Jane Rootes, Nancy Seamans, Judy Serritella, Leslie St. John, Tammy Sugarman, Jane Summey, Shawn Tonner, Lamar Veatch, Darro Willey, Toni Zimmerman

## 1) Welcome and Introductions (Bray)

Bray called roll and welcomed the group.

# 2) Approval of February 20, 2009 Minutes (Bray)

Minutes were approved as submitted.

## 3) Follow-up on Resolution for Rachel Schipper (Bray)

Bray reported that Schipper was appreciative of the resolution.

#### 4) Report from Executive Director (Penson)

# a) Budget FY2010

Penson reported that GALILEO is in pretty good shape, considering the challenges. The vendors worked with us to minimize price increases. Keeping the resource fee flat (based on same FTE used in FY09) will also minimize the impacts of enrollment increases. Different groups are facing challenges. The Technical Colleges had a 10% cut. Cancellations include:

- College Source (All communities)
- LION (TCGS)
- OED (TCGS)
- Books in Review (TCGS)
- Current Contents (USG and AMPALS)
- CSA (already cancelled for USG for FY2009)
   Kids InfoBits (already cancelled for DOE for FY 2009)

Overall, GALILEO still has a good selection of materials. However, it is possible that additional cuts will be imposed in FY10 if state revenues don't improve. FY11 could be a big challenge.

#### b) GALILEO Administrative Environment

Multiple changes are underway. Robert Hatcher, the new chair of Board of Regents is also co-chairman of the Commission for a New Georgia, the Governor's initiative to have the best-managed state of the nation. OIIT

will have a new CIO and there will be discussion about how GALILEO fits in that environment. OIIT has a new ticketing system called USG TrackIT. An additional system to track time spent on tasks is being implemented at OIIT. OIIT is also developing a business continuity plan to address emergency responses to interruptions in technology services.

Other processes underway that may impact GALILEO include GSU's fullcost recovery activities, both in terms of the GSU-hosted GALILEO services and equipment and in terms of OIIT's interest in their model.

#### c) ICOLC

ICOLC has requested that OCLC withdraw their new proposed "OCLC Policy for Use and Transfer of WorldCat Records." GALILEO endorsed the ICOLC proposal which went to the OCLC Review Board on Principles of Shared Data Creation and Stewardship. The Review Board has now recommended that the proposed policy be withdrawn. Other discussions have centered on the lack of sharing of information about what consortia and libraries are paying for library resources and services, with speculation on how more transparency could impact pricing, and how lack of transparency could lead to open-records requests.

#### d) OCLC and LYRASIS

There are lots of changes with the new LYRASIS organization and how OCLC will be working with libraries. GALILEO has questions about the impacts of OCLC WorldCat Local Quick Start and the migration of FirstSearch to the WorldCat.Org platform on the access to FirstSearch databases. GALILEO is working on getting a better understanding of how these changes can be addressed. OCLC is offering some services for free initially, such as batch holdings upload and ContentDM, but the expectation is that there will be charges in the future for these. They are also hoping to have each library sign an agreement, which would require significant coordination among the libraries and GALILEO. More information will be provided when it is available.

#### e) GALILEO Staff News

Penson shared with the group that Karen Minton, the GALILEO training and assessment lead, is participating in the BRAG Bike Ride Across Georgia this week. Minton has been working on developing training offerings to help libraries make the most use of the resources available in GALILEO in this time of austerity.

# 5) Behind the Scenes of the New GALILEO System (Brad Baxter, GALILEO Technical Lead)

Baxter gave a presentation to the group on the technology that lies behind the new GALILEO system.

- Speed and responsiveness: the new system improves these through static html pages; small, fast server programs; and JavaScript to bypass server programs where possible.
- Pages open to the world: the new system allows all pages to be viewed without logging in, which aids bookmarking and embedding links in courseware. Only two situations require a login: 1) Clicking a licensed resource will prompt for a login for someone who has not yet logged in and 2) the primary URL to the homepage will prompt a remote user for a login.
- Technology Agnostic: The URL's will be persistent because they don't indicate how they are generated (no .html, .phtml, .asp, .php, etc.) In this way the technology can change but the URL's can stay the same.
- Site Hierarchy: The site is organized hierarchically, and the URL's reflect the site organization. A URL for a given page indicates where it exists in the site's hierarchy: host/view/institution/tab/category/subtab. For example: galileo.usg.edu/scholar/uga/subjects/art/articlesdatabases
- DOOR, Database of Online Resources: The DOOR is GALILEO's Electronic Resource Management (ERM) System. It serves as the repository for all information about resources (URL's, userid/passwords, descriptions, etc.), institutions (consortia, IP's, passwords, contacts, etc.) and GALILEO Local Resource Integration (GLRI) records. The GALILEO system programs use this data to generate html pages, to authenticate users into GALILEO and to different resources, and to provide resource discovery.
- SFX, Journals, and Link Resolver: Journals A-Z searches the SFX knowledge base, and Find It @ GALILEO links go the SFX link resolver.
- EZproxy, Central GALILEO Proxy: SFX requires proxying to be sure users can authenticate from one resource to another. GALILEO provides a unique proxy IP address for every institution, which is registered with every necessary vendor in order to ensure IP recognition for SFX links.
- WebFeat, Federated Searching: WebFeat is a service used by GALILEO to search multiple databases simultaneously. Users initiate searches in GALILEO and the results are delivered from WebFeat.
- MetaLib: Another federated searching product that GALILEO is in the process of implementing for the academic libraries.
- Auxiliary Sites: These pages are incorporated into the GALILEO environment but are hosted on other servers. About GALILEO and Help are served from a webserver housed at the Board of Regents. SFX is housed on a different server from the GALILEO portal system. WebFeat search results are hosted on the WebFeat servers.

Bray thanked Baxter for the presentation. It will be available for viewing on the web.

#### 6) Report of the e-Collection Development Committee (Tonner)

Tonner had no updates since the past meeting.

# 7) Reports from the Library Communities

# a.) AMPALS (Bagley via email)

- 1. AMPALS libraries anticipate getting bills from Merryll very soon.
- 2. Cynthia Henderson (Morehouse School of Medicine) and Elizabeth Bagley (Agnes Scott College) talked by phone on March 31 with Michael Bain (Atlanta Christian College) of GPALS (Georgia Private Academic Libraries) regarding exploration of a possible AMPALS/GPALS merger in the interests of database pricing and grant proposals. We learned the two organizations are not as alike as first thought.

AMPALS has 9 members; GPALS has 31. AMPALS is informal, has few officers and is not likely to grow. Columbia Theological Seminary is the only institution that holds both AMPALS and GPALS membership. GPALS has a structured constitution and bylaws and is growing, plus it has fiscal ties to GFIC. GPALS members pay dues while AMPALS members do not. We asked and have been allowed to place each group's chair on the other's listserv as a learning and communication step. We will continue to consider the merger but may want to just associate individual libraries on possible future grant proposals.

# b.) GPALS (Reynolds for Bain)

Bagley's remarks addressed the recent discussions between GPALS and AMPALS. The group had their spring meeting at Atlanta Christian College.

#### c.) DOE (Serritella)

The DOE is working hard to get around layoffs, furlough days, and budget cuts and we are working on the GALILEO contract for FY10-. Karen Minton, Toby Graham, and Ed Johnson are coming to DOE in July to work with DOE employees on this wonderful resource.

#### d.) GISA (Pylant via email)

The economic climate has hit GISA hard, just like everyone else. We have experienced a 14% drop in participating schools, with a corresponding 20% drop in Full-Time Equivalent (FTE) student count. Fortunately, we have continued to actively pursue participation, and even though we lost 10 participating schools, we picked up an additional five. All schools are experiencing a drop in student enrollment. We continue to regard highly the excellent value provided

by GALILEO, and are striving to stabilize our participation both in schools and FTE. We also want to thank Merryll and her team not only for the excellent service provided year-round, but also for the tremendous efforts on our behalf during vendor negotiations.

## e.) TCSG (Summey)

TCSG is on track to merge 13 schools into 6 on July 1.

#### f.) GPLS (Zimmerman)

Zimmerman will provide a report by email to the list following the meeting.

## g.) USG (Bray)

The Chancellor has provided some additional funds for GALILEO and/or GIL Express, so the USG libraries are grateful for that. The virtual GUGM conference was a success. Susan Herbst, Executive Vice Chancellor of Academic Affairs at the Board of Regents gave the opening keynote address and Carl Grant of Ex Libris also spoke.

## 9. Next Meeting (Gordon Baker, FY2010 Chair)

The group discussed the next meeting time. Baker proposed the group meet in McDonough at the Henry County Public Library on either Thursday August 6 or Friday August 7. An alternative was proposed to meet on July 31 as part of the GOLD/GALILEO User's Group Conference. A quick poll was inconclusive. Baker will follow up with the group.

# 10. Adjourn