Introduction to GALILEO Search
For Public Library Staff

Agenda
• Logging in/wayfinder
• Navigation
• Database Search/Spotlight
• Database lists
• Support
• About GALILEO/Tools & Training

Logging into GALILEO (wayfinder)

Athens Regional Library System routes to GALILEO password page with instructions.

Athens Technical College routes to Single Sign-On Page (OpenAthens).
Login via PINES

Login Directly With GALILEO Password

Guest Users
Contact Forms

- Links to institution list: https://about.galileo.usg.edu/about/institutions

Support Services Form

- For technical questions or issues
- Automatically populate institution if logged in
- Database list only what institution has access to if logged in
- Updated items under “What are you contacting us about?” field.
- No CAPTCHA if logged in
- New “Are you seeing error field?” field.
- Attach up to three files instead of one.

Customer Relations Form

- For general questions or concerns
- Simplified form for non-technical
- Automatically populate institution if logged in
- Different items in drop-down than technical form
- No CAPTCHA if logged in
- Attach up to three files instead of one.
About GALILEO

Tools and Training

Thank you!

• Additional Webinars and Tutorials:
  • https://libguides.galileo.usg.edu/c.php?g=954809

• Feedback
  • https://survey.usg.edu/s/l/Feedback-on-GALILEO-Redesign