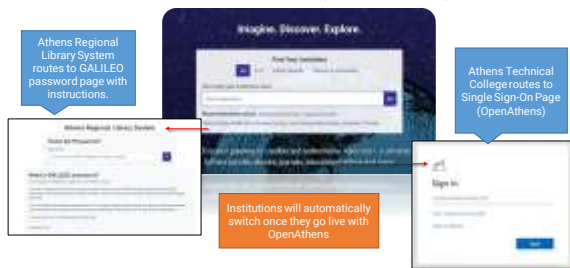




Agenda

- Logging in/wayfinder
- Navigation
- Database Search/Spotlight
- Database lists
- Support
- About GALILEO/Tools & Training

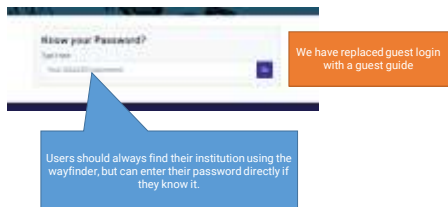
Logging into GALILEO (wayfinder)



Login via PINES



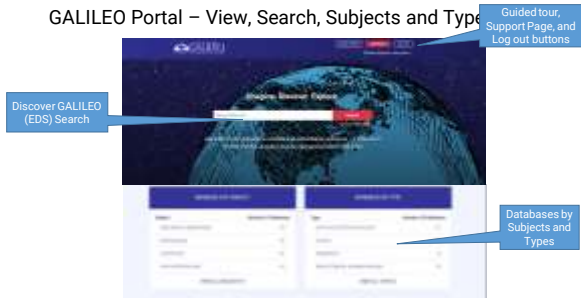
Login Directly With GALILEO Password



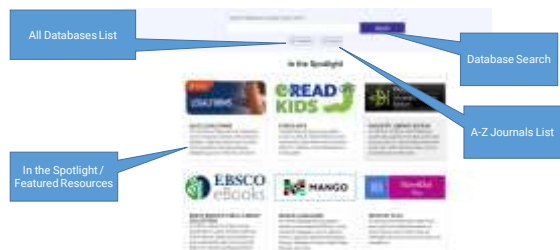
Guest Users



GALILEO Portal – View, Search, Subjects and Type



GALILEO Portal – Database Search / Featured Resources

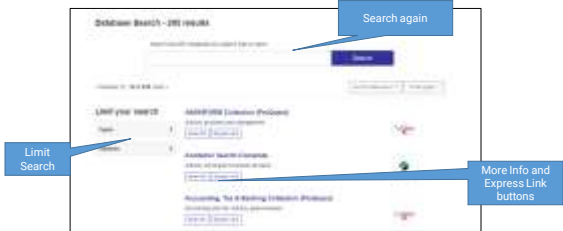




GALILEO Portal – Links, News, Status



GALILEO Portal – Database Search



GALILEO Support Page



Contact Forms

Links to institution list:
<https://about.galileo.usg.edu/about/institutions>



Support Services Form

- For technical questions or issues
- Automatically populate institution if logged in
- Database list only what institution has access to if logged in.
- Updated items under "What are you contacting us about?" field.
- No CAPTHA if logged in
- New "Are you seeing error field?" field.
- Attach up to three files instead of one.



Customer Relations Form

- For general questions or concerns
- Simplified form for non-technical
- Automatically populate institution if logged in
- Different items in drop-down than technical form
- No CAPTHA if logged in
- Attach up to three files instead of one.



About GALILEO



Tools and Training



Thank you!



- Additional Webinars and Tutorials:
 - <https://libguides.galileo.usg.edu/c.php?g=954809>
- Feedback
 - <https://survey.usg.edu/s3/Feedback-on-GALILEO-Redesign>
