GALILEO Activities Report – June 2021 (End of FY)

GALILEO Strategic Plan

GALILEO has several long-term goals outlined in its strategic plan (on the website at this <u>link</u>).

GALILEO Administrative Update

Like many institutions, GALILEO's work was impacted by COVID-19, but our staff pivoted quickly and successfully to work remotely. Most projects moved forward as planned or with a slight delay (see the updates below for OpenAthens and the GALILEO redesign). We are happy that we were able to fully support Georgia libraries as they innovated to provide services to patrons during this difficult time. Some of the changes we put in place this year proved so successful that they will likely continue on into the future!

Unfortunately, we also faced a budget cut this year. We were able to get a partial restoration of funds to enable us to continue with the ProQuest eBook package, but we will need to wait and see how the budget is affected in the longer term.

GALILEO supports the Integrated Library Services platform for the University System of Georgia, and we are currently working on an RFI (Request for Information) to evaluate open source ILS solutions. We're also preparing for a full RFP (Request for Proposals) to go out in FY21-22 that will look at both proprietary and open source platforms.

Affordable Learning Georgia continues to grow, saving students more than \$100 million to date, with almost 23 percent of courses flagged as having no-cost or low-cost materials in fall 2020.

We are about to start year five of the existing strategic plan, but with COVID, budget issues, and uncertainty around the future of the USG library services platform, we will likely hold off at least another year before updating the plan.

GALILEO Support Activities

OpenAthens

GALILEO OpenAthens implementations continued this year. Even with COVID-19 tasks and a pause taken to resolve technical issues with our existing proxy servers, GALILEO completed 16 institutional



implementations. This included our largest implementation to date, the University of Georgia, As the fiscal year ends, GALILEO support is beginning implementations for Georgia's 62 public library systems.

As operations return to normal, we will restart conversations with the Georgia Department of Education's IT staff toward planning the K-12 implementations. We also look forward to partnering with OpenAthens toward more robust means to use access statistics to observe correlations between library resource usage and student success. As part of that effort, Ken Henslee from the GSS team, has written a guide for librarians to assist them in discussions about attributes with campus IT staff.

GALILEO Redesign

GALILEO developers continue to push toward a July 19 release. The release will include changes to the GALILEO Search header (welcome user, anchor links for all databases and journals, tour button), bento changes (try bento toggle, bento-designed results search), inclusion of navigational tour for non-bento and bento homepage), and updates to FAQs, documentation and database descriptions.

The GALILEO Development Advisory Committee continues to meet monthly to review changes and make suggestions to redesign elements.

Integrations

Over the last year, GALILEO has implemented a new EDS custom catalog for Richmont Graduate University. Updated EDS custom catalogs were implemented for Agnes Scott College and Columbia Theological Seminary after they migrated to new ILS platforms.

We worked with the Digital Library of Georgia and GIL to update the Digital Library of Georgia and Civil Rights Digital Library repositories integrated into EDS. The updated repositories will ensure data is more accurately updated into EDS.

We met with EBSCO to discuss the development of their new EDS LTI integration for library management systems. We continue to work closely with EBSCO as the new features are being developed and will explore further once the features meet the GALILEO community's needs.

Statistics

We started to explore our options to replace the current GALILEO Reporting Tool this year. GALILEO participated in a trial with a new consortia based reporting tool being developed by CC-PLUS https://palcilibraries.github.io/CC-Plus/, which is compatible with COUNTER, unlike the current GALILEO Tool. In this coming year, we will start exploring what it might look like to develop a local reporting tool that is COUNTER compliant.

The FY2020 annual reports are now available. View them at the following link: https://about.galileo.usg.edu/about/usage_data



Other available data:

- Vendor data (through May 2021) available at this <u>link</u>.
- Database and serials information from GALILEO available at this link.

E-Resources/Content

Much of the past year was spent evaluating our resources and reviewing our budget in anticipation of a funding shortfall. We were able to maintain our subscription for this past year and will continue to for the coming year thanks, in part, to feedback from the GALILEO community.

This year, we also reviewed our contract language to ensure we have sufficient terms regarding accessibility compliance. Standard language has been added to contracts for GALILEO-managed resources.

Based on feedback from GALSTEER and the E-Resources Committee, we will work on the following in the coming year:

- Create vendor and collection policies for the GALILEO website
- Work with the GALILEO community to form an accessibility committee to further review accessibility compliance
- Form an open access committee to help determine direction for GALILEO initiates in that area in the coming years.

Website Development

The updates below include work of Jason Steele, who is GALILEO's dedicated webmaster.

2020-2021 highlights include:

- Involvement in the GALILEO Search redesign (design, accessibility checks)
- GALILEO department redesign (functionality, design, website mapping)
- GUGM website redesign
- GALILEO Conference redesign
- Accessibility fixes for the USG main website (Office of Civil Rights investigation)
- USG ExpressionEngine upgrade project
- USG ExpressionEngine SSO implementation

Outreach and Communications

Over the past year, communications highlights included:



- Redesign of the GALILEO department website, including website mapping for internet ranking/crawling (with Jason Steele)
- Focus on branding, including changing the marketing toolkit, updating logo guidelines and consolidating and updating YouTube channels
- Increased social media content and video, including 25th anniversary video, GALILEO voices campaign, K-12 user-generated video
- Organizing the virtual GUGM and GALILEO conferences, which, in general, drew more attendees than in-person events of the past
- Increased content on website to boost visitors to website, including community calendar: https://about.galileo.usg.edu/community/calendar

GUGM Conference Debrief

- Recorded sessions available on GALILEO's YouTube channel: https://www.youtube.com/c/GALILEOVirtualLibrary
- 210 attendees registered
- 893 attendee count across all sessions (average of 60 per session)
- Highest attendance: Keynote (But, a number of people said it was irrelevant to them.)
- Least attendance: The session on Alma work orders (It was also one of two final sessions.)
- 175 feedback forms submitted, with 11 of 15 sessions getting positive scores above 90%
- 2022 conference likely virtual

GALILEO Annual Conference Debrief

- Recorded sessions available on GALILEO's YouTube channel: https://www.youtube.com/c/GALILEOVirtualLibrary
- 492 registered, about a third of each public, school and academic libraries
- 1842 session attendee count; in 2020, that number was 647
- 25% to 64% rate of attendance in sessions
- 367 feedback forms, overwhelmingly positive
- 2022 conference likely hybrid

New Items for 2021-2022

- Reconfigure/redesign ALG website
- Create GALILEO Ambassador committee and award
- First-ever hybrid (virtual and in-person) GALILEO conference



Affordable Learning Georgia

The Past Year

- In spring 2021, Affordable Learning Georgia reached a cost savings milestone, with <u>students</u> saving a grand total of over \$100 million in cost avoidance for textbooks and other commercial course materials through ALG's direct programs (grants and eCampus partnerships).
- The <u>ALG Data Center</u> now includes no-cost and low-cost materials course section designators (ZNCM and ZLCM) in every institution report.
- The <u>Calendar Year 2020 Final Report Summary</u> found that while COVID-19 often disrupted the collaboration and planning process for grant teams, USG faculty and staff still were up to the task, with projects yielding either positive or neutral results while making courses more affordable.

Our New Strategy

Affordable Learning Georgia has a new three-year ALG Strategic Plan, which was developed with the ALG Champions to meet the needs of USG faculty, staff, and students for fiscal years 2022-2025.

First-year goals include taking an in-depth look at institutions with low interaction with ALG programs and how to assist, working with other USG offices to make no-cost and low-cost designator reporting easier and more accurate, expanding the revision of previously created open textbooks, providing guidance to departments that wish to include OER work in the tenure and promotion process, expanding our training programs, improving the accessibility of previous ALG materials, and exploring ways to support OER research and open pedagogy within the USG.

Join the Transformation: Affordable Materials Grants

Affordable Learning Georgia has announced two rounds of grants for fiscal year 2022: <u>Round 20, with applications due Nov. 1, 2021</u>, and <u>Round 21, with applications due Feb. 14, 2022</u>. The first online interest meeting for our grants will be on Monday, July 19, 2021, with registrations open now:

Monday, July 19, 2021, 2:00pm: Register Now

Digital Library of Georgia

DPLA

The DLG has 795,885 records in DPLA currently and is the 10^{th} largest contributor of records. DPLA will re-harvest our records in September.

2020 Aggregate Statistics and Annual Report Now Available

Curious about the usage of DLG's sites and DLG's 2020 activities? Our <u>aggregate statistics</u> and <u>2020 annual report</u> are now available. Since 2017, we've been publishing our aggregate statistics quarterly. We provide information about the DLG network's growth, usage in our Georgia portal, newspaper site, and DPLA, and social media engagement. If you'd like to receive Georgia portal (dlg.usg.edu) usage statistics for your institution's materials, sign up to receive a monthly report.



Please note that the DPLA statistics may be missing counts because of our move to their newest version of its ingest tool. We are working to recover these counts.

ArchivesSpace

DLG is now hosting ArchivesSpace, an archival management system, for six Georgia organizations for cost recovery and is accepting institutions for the next cohort of implementers.

Subgranting

Ten projects were proposed for round 1 of the 2021-2022 subgrants. The review committee will meet on July 8 to discuss which projects to award.

Online Exhibit Site Debuts

In May 2021, DLG and New Georgia Encyclopedia launched their co-branded <u>exhibit</u> site. The first series of exhibits include:

"Covers Dixie Like the Dew:" A History of Newspaper Journalism in Georgia
The New South and the New Slavery: Convict Labor in Georgia
Race and Reckoning in Forsyth County: 1912-2020

The next group of exhibits will be released in the fall.

Two Million Newspaper Pages Digitized

In June, DLG announced it had digitized its <u>2 millionth newspaper page</u>, the May 27, 1976 issue of the Augusta Black newspaper, *The News Review*.

Outreach

Partner Event

DLG held its first partner event April 6-8. Recorded sessions are now available via the <u>DLG</u> documentation site.

July Town Hall

DLG's second town hall of 2021 will focus on <u>IIIF</u>, the International Image Interoperability Framework. Meg O'Hearn, IIIF Community and Event Coordinator will provide an overview of the framework. She will be joined by Rachel Senese of Georgia State University, and Sheila McAlister of the DLG, to discuss implementation of IIIF at Georgia State and DLG. The session will take place on July 15 at 2 pm. (register).

GALILEO Staff Update

New hires this past year, included: Josh Wier, who joined the GALILEO team as a programmer/analyst in March 2021, and Seamus Narron was promoted to lead developer, filling a position left vacant in 2020.

