GALILEO Monthly Update

GALILEO Strategic Plan

GALILEO has several long-term goals outlined in its strategic plan (on the website at this <u>link</u>). Below is an update on the projects for fiscal year 2020.

GOAL 1 – User Experience: "Create and maintain user-centered GALILEO environment(s) and interface(s) that are easy to use, customizable, personalized, powerful, and comprehensive in scope."

- Continue to implement OpenAthens (see update below)
- Design new GALILEO portal interface
- Improve support platforms and resources
- Improve the GALILEO embedded Help
- DLG: Continue to improve DLG Interface; improve DLG support platforms and infrastructure; move to ArchivesSpace

GOAL 2 – E-Resources / Content: "Provide a robust set of electronic resources (open and licensed) that meet the lifelong learning needs of all Georgians, leveraging local and statewide purchasing power."

- Implement ERM tool (Consortia Manager)
- Implement SimplyE
- Improve collection development process (including OA)
- Improve Curriculum Builder

GOAL 3 – Awareness / Marketing: "Raise awareness of GALILEO throughout the state of Georgia, aiming for every Georgian to understand what GALILEO is, its value, and how to access it."

- Increase data-driven marketing and communications
- Streamline GALILEO branding and communications
- Increase user engagement (focus on K-12)
- Boost statewide partnerships with other library groups (and vendors)
- Continue to work closely with DLG

GOAL 4 – Training: "Provide comprehensive professional development services, resources, and training to increase usage, build knowledge, improve engagement with GALILEO, and improve teaching and learning."

- Create training strategy
- Develop new training portal
- Update video help
- Training partnerships (including with DLG)



GOAL 5 – Partner Tools and Services: "Develop an evolving suite of tools and services to help stakeholders make better use of GALILEO."

- Continue working with GDAC
- Enhance knowledge of open source tools
- Deploy new tools for use by partners (including DLG)

GALILEO Support Activities

OpenAthens

OpenAthens is now live for:

- 25 USG
- 21 TCSG
- 2 AMPALS
- 2 GPALS
- 1 GPLS (Atlanta-Fulton Public Library System)

Remaining USG/TCSG institutions:

Institution	Go Live Date
UGA	TBD
Augusta University	May 2020
Columbus Tech	1/27/2020

For more information:

https://libguides.galileo.usg.edu/c.php?g=928245

AMPALS, GPALS:

Working currently to set go live dates. There are still 13 GPALS institutions that have not completed an identity provider connection. GALILEO continues to reach out to and work with those institutions.

Public Libraries - PINES:

The OpenAthens connector went into production during the latest PINES update. Testing is still under way, and Chris Sharp, of PINES, is working with individual systems on firewall settings and other requirements. GALILEO is working to develop a short list of pilots for initial implementation.

Public Libraries - Non-PINES:

We will reach out to each institution individually to plan implementation.



K-12 Schools:

GALILEO met with Georgia Department of Education in January. Work continues on various aspects of how OpenAthens will work with K-12 via the GaDOE connection pathway. We will reach out to GISA schools individually to plan implementations.

GALILEO Development Advisory Committee (GDAC)

- Website contains charge, membership, meeting schedule/agenda
 - o http://goto.gil.usg.edu/gdac
- Advising GALILEO on development (GALILEO redesign is centerpiece.)
- GDAC transitioning from helping with requirements to reviewing mockups and wireframes
- GDAC will have the opportunity to participate in accessibility training with CIDI.

GALILEO Redesign

With the assistance of GDAC, GALILEO staff and web developers are continuing work on the redesign of the GALILEO interface. Meetings are held twice monthly to ensure everyone is meeting deadlines and to go over planning details. Work is broken up into teams, including a portal team, admin team, and others.

In December, the entire team met for a half-day to present and discuss ideas for the design (and functionality) of the portal. Topics included: high-level changes to site appearance and functionality, key developer questions, possible features and prioritization of those features, wireframe ideas, and a clarity of requirements for 2020 changes vs. 2021 changes. The complete transformation of the portal is not expected until sometime next year.

By this summer, the public can expect to see some changes to the homepage that boost functionality. Staff plan to do usability testing, as well as get feedback from super users on ideas we have for other, major interface changes. In GALILEO's January newsletter, the public was made aware of the current redesign efforts.

Portal Team:

- Met with CIDI to prepare training plan for development staff and others
- Created first mockups for new site, including main page and search for GDAC review
- Reviewed GDAC feedback and prepared mockups of the GALILEO OpenAthens Wayfinder (login) page for GDAC review

Admin Team:

- Completed all milestones for major work by Feb. 1 due date
- Still making small changes and fixing bugs
- Will be meeting with GLRI users to gather feedback on institutional user role



Integrations

GALILEO auto-authentication:

- USG 22 institutions in production
- TCSG all institutions
- GPALS 3 in production, 1 in process/testing
- K-12-1 in process

Films on Demand:

- USG 25 USG institutions in production
- TCSG all institutions

Curriculum Builder:

- USG 19 in production
- TCSG all institutions
- AMPALS 1 in production, 1 in process/testing (Agnes Scott College)
- GPALS 1 in production, 3 in process/testing

LibApps LTI:

• USG – 8 institutions testing or in production

The Curriculum Builder feedback survey went to multiple groups including instructors, instructional designers, LMS admins and librarians. We have received 25 responses, so far. The survey is available at: https://survey.usg.edu/s3/cbfeedback

LibApps LTI initial setup completed and made available to USG institutions. GSS/GeorgiaVIEW announced availability to GeorgiaVIEW admins and Libguides contacts. So far, we've had 6 institutions request the integration (2 USG institutions already use the integration).

Statistics

There are no January updates.

- View status of loaded counter reports at this <u>link</u>. (Counter reports are loaded into Alma for Analytics, ACRL and IPEDS.)
- View GALILEO annual usage reports at this link.
- Access database and serials information from the GALILEO website at this <u>link</u>.



E-Resources/Content

GALILEO has implemented ConsortiaManager as the online ordering system for managing costshare opt-in subscriptions and renewals. Initial training for higher education members took place in December, and training will be offered for public libraries in the spring.

Cabell's Whitelist and Blacklist products were offered to higher education members starting Jan. 1, and will be offered as a regular subscription on July 1. A trial for HeinOnline Academic and Fastcase runs now until June 30 for higher education members. The trial is current for on-campus access only. Training for these resources will be offered in February. These e-resources will be offered as part of the GALILEO costshares starting July 1.

Outreach and Communications

Annual User Survey

The GALILEO User Survey took place Nov. 8-22. After removing unusable entries (largely blank surveys and duplicates), 2,016 surveys were analyzed (1,799 of those were complete entries). The total submitted were 2,427, which is up roughly 16 percent over the previous year.

This year continued to show positive overall feedback for GALILEO and the services it provides. The majority of respondents indicated that they are satisfied (strongly agree or agree) with GALILEO. The highest satisfaction score centered on value, with nearly 92 percent of respondents indicating they see GALILEO as a valuable public resource. This value score is slightly higher than the previous year.

In the comment section, respondents indicated a desire for more and varied GALILEO content, including access to different databases and full-text articles, as well as more user-friendly content for elementary students. Many respondents continue to want a more useful GALILEO interface with better search capabilities and easier logging in. Overall feedback was positive.

The winner of the GALILEO survey was a student at the Augusta campus of East Georgia State College.

The final survey report will be available on the GALILEO website.

GIL/GALILEO Conferences

Committees for both the GIL Users Group Meeting in May and the GALILEO Annual Conference in June have started planning. The theme for the GIL meeting is Vision 20/20: Putting Partnerships into Focus, and the theme for the GALILEO conference is Libraries Without Barriers. Calls for proposals are open for both, as well as exhibitor registration for the GALILEO conference. For updates, visit the GIL conference website and the GALILEO conference website.



Regional Workshops

GALILEO staff recently met with staff at GPLS to begin work on organizing regional workshops. It is anticipated that these regional workshops will occur across Georgia, specifically helping to improve access to training and awareness of GALILEO in Georgia's rural areas.

Recent Presentations/Trainings

- Joy Woodson, Russell Palmer, Lucy Harrison, John Stephens presented at the GPALS meeting, Nov. 1, 2019.
- Georgia Public Library Service Technology Bootcamp, November 2019
 - o Russell Palmer presented on OpenAthens implementation for public libraries.
 - o Sean Purcell presented with Wendy Cornelisen (GPLS) about SimplyE.
- Russell Palmer conducted several in-person trainings, including Hall County Library System (November), Henderson Mill Elementary School (DeKalb County, November) and Cornerstone Christian Academy (November).
- Russell Palmer presented a table talk on OpenAthens at the Public Library Director's Meeting, Dec. 4, 2019.

Other Recent Outreach

• GALILEO was an exhibitor in the Georgia Educational Technology Conference in Atlanta on Nov. 5-7, 2019.

Upcoming Events (staff presenting, organizing or exhibiting)

- Georgia International Conference on Information Literacy, Feb 20-22 (Savannah)
- HBCU Academic Librarians Summit, Feb. 9-11 (Charleston)
- Lowndes County tech expo, Feb. 18 (Valdosta)
- GIL Users Group Meeting, May 14 (Macon)
- GALILEO Annual Conference, June 18 (Macon)

Media

Affordable Learning Georgia recently highlighted in <u>Campus Technology</u>, <u>EdScoop</u>, and Georgia State University <u>news hub</u>.



Affordable Learning Georgia

Textbook Transformation Grants

- Round 16 Grants: Applications closed Jan. 13 for the 16th round of Affordable Learning Georgia's Textbook Transformation Grants. There were 34 total proposals received, with 23 accepted. A total of 13 USG institutions applied, with 11 receiving grants. Six of the grants are a of a new departmental scaling initiative to expand smaller-scale OER use within a course to an all-sections across a department. ALG has a maximum of \$360,000 that could be awarded. Notifications of grant awards are being made Jan. 31.
- **Round 17 Grants**: Current <u>Request for Proposals for the 17th round of Textbook Transformation Grants</u>. Deadline: April 6, 2020. Projects have a maximum final semester of summer 2021.
- Manifold Pilot: There are now six projects in OpenALG, Affordable Learning
 Georgia's endeavor with Manifold Digital Services. Topics include calculus, American history,
 art, microbiology, anatomy and public speaking. Using the Manifold platform, OpenALG
 transforms static textbook files into accessible, web-based reading for any device with
 highlighting and annotations. ALG was one of ten groups chosen.

Staff Updates

Deena Anderson began in the fall as the GALILEO team's new administrative assistant. She previously worked as administrative associate for the Poultry Diagnostic and Research Center in the College of Veterinary Medicine at the University of Georgia.

Tiffani Reardon has been hired as the new ALG program manager. She will start on Feb. 3. She was formerly an instructional designer at Kennesaw State University in the College of Humanities and Social Sciences Office of Digital Education.

Digital Library of Georgia

2019 Statistical Snapshot Available: View at this <u>link</u>.

2019 Annual Report Available: View at this <u>link</u>.

2019/2020 DLG Goals Draft Available: View at this link.

Digital Public Library of America



DLG currently is the 10th largest contributor of records to DPLA with 691,817 item records. The next harvest is scheduled for mid-March.

Development

The following Georgia portal improvements will debut on Feb. 3: holding institution pages, IIIF viewer integration, full-text display (if available), and enhanced collection pages. A test instance of Spotlight has been deployed in preparation for the launch of DLG/NGE co-branded exhibits in fall 2020.

Subgranting

DLG launched the first round of funding during fiscal year 2020-2021; proposals are due April 14 for a project start date of July 1, 2020. An informational webinar is scheduled 2 p.m. on Feb. 13 (<u>register</u>), and office hours will be held 1-4 p.m. on Feb. 19 and 10 a.m.-noon on Feb. 20 (<u>register</u>).

Archival Management Systems

Both <u>Auburn Avenue Research Library</u> and <u>University of West Georgia</u>'s ArchivesSpace public sites debuted in December. We will be working with Atlanta History Center to move them from Archivists Toolkit to ArchivesSpace over the Spring.

A test instance of ArchivesSpace is available for testing the feasibility of a statewide finding aid repository.

Outreach

- DLG launched social studies educator resources for grades third-fifth in August, along with a series of posters focused on the related standards. The sixth poster was released in January.
- DLG and NGE have hired an intern to create an online exhibit that will debut in fall 2020.
- Plans are underway for an inaugural partner meeting on March 19, 2020. The following day, Greg Cram from NYPL, will lead two workshops related to copyright. Our pilot of bi-monthly open office hours began in September.
- The webinar series for 2020 is under development with the aid of the DLG Training and Outreach Advisory Committee. The next free DLG/Georgia HomePLACE webinar, "Planning a Personal Digital Archiving Event @ Your Library," will take place 2 p.m. on Feb. 20 (register).

