

# Reaching Out, Reaching In

## K-12 Training and Outreach During a Pandemic

Donita Hinckley, Georgia Department of Education  
Russell Palmer, GALILEO

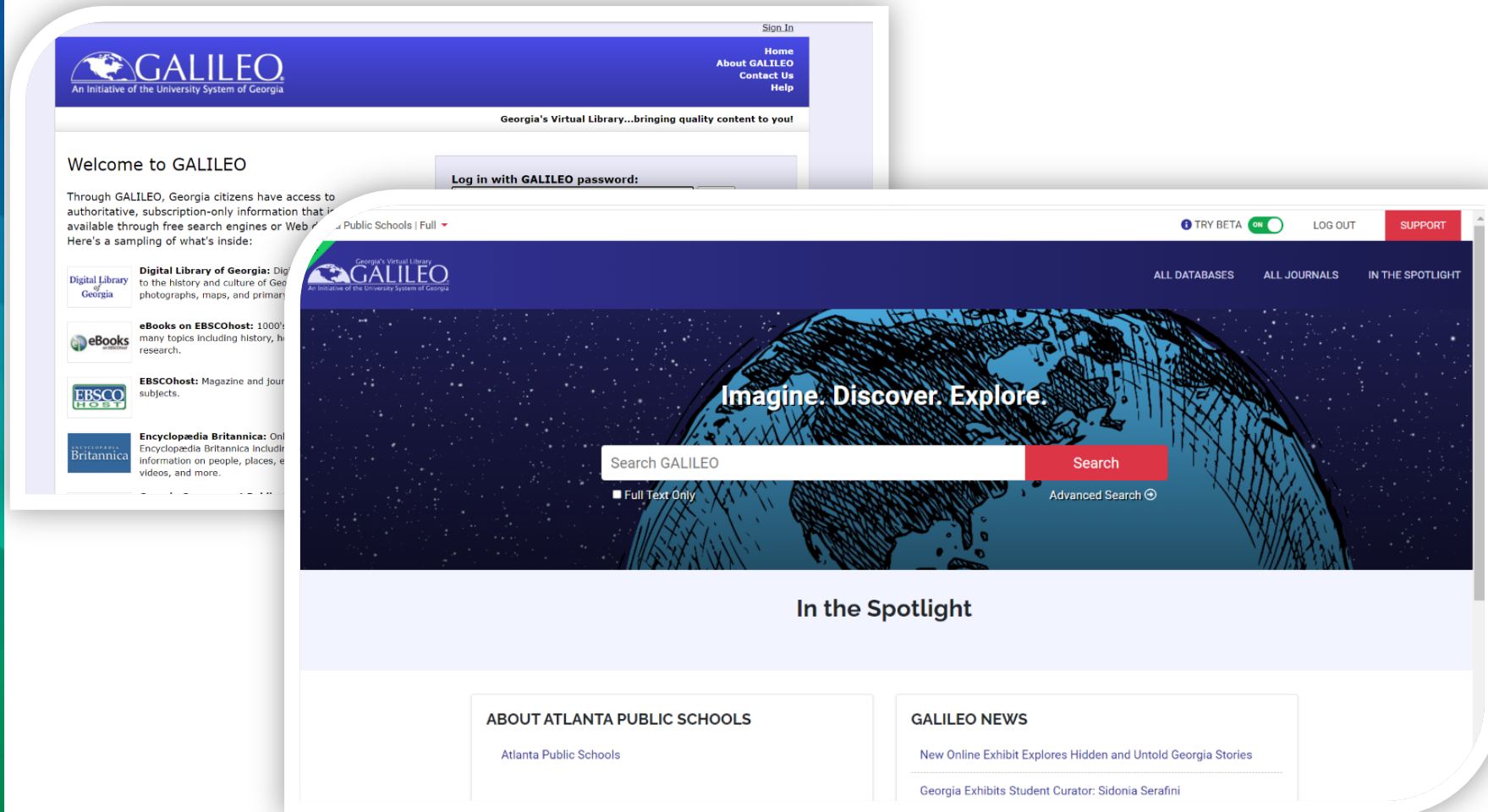
# Agenda

- GALILEO Redesign and training needs
- Media specialists and training during the pandemic
- Collaboration
- Raising Awareness
- Challenges
- Takeaways
- Tips & tricks

# Setting the Stage

- Spring 2020--things were happening fast
  - GALILEO redesign: releasing in July
  - Onset of COVID-19/Lockdown
  - Massive change to online delivery
  - We all needed to learn fast and stay connected

# GALILEO Portal Redesign



# Portal Redesign

- First major redesign in years
- Massive in scope--total rebuild
- Huge impact on how students, teachers, and media specialists will use the site
- \*Training required

# K-12 Training Goals

- Beginning with the release in July, reach as many K-12 media specialists and teachers as possible
- Get users comfortable with new features / navigation
  - Database Search/Spotlight
  - Database lists
  - Support
  - About GALILEO/Tools & Training

# What Were The Needs of the Heart of the School?



# Challenges

- Timing: summer is tough
- Technology: online meeting format
- Outreach: Donita!



# Challenges with Online Training

Keeping  
up with  
the chat



Technology Issues



"You're muted..."

# How it panned out

- Training sessions offered
- Registrations:
  - Summer/Fall 2020, webinars in July, August, Sept. Oct: 395
  - Did another round for K-12, 2 sessions in January 2021: 354







# Opportunities Created

- Continued training with multiple schools and systems
- Developed short webinars for Donita's events
  - Brief intros to GALILEO (15 mins)—so POWERFUL!
  - eBooks

# Tips, Tricks & Takeaways: Russell

- Collaboration is important
- Squeeze it in/make time if you can
- Brief is often better; short sessions create opportunities for extended interaction with K-12 media specialists
  - Follett Destiny integrations increased
  - GALILEO Local Resource Integration /Admin/customization involvement increased
  - GALILEO eBook collections were successfully promoted

# Tips/Tricks/Takeaways: Donita

-  Decide if registration is necessary or if you want to simply share the meeting link
-  Use a facilitator if possible
-  Shut down other applications on your computer
-  Turn off cameras if bandwidth is an issue
-  Start with an icebreaker if there is time
-  Make it interactive – use polls, etc.

# Tips/Tricks/Takeaways: Donita

- 💖 Work with others – collaboration is key!
- 💖 Utilize the expertise available (you don't have to know it all)
- 💖 People are eager to learn new things or better ways to do something
- 💖 Conversation can be more important than the instruction
- 💖 It doesn't have to be perfect...

# GaDOE Community & Listserv



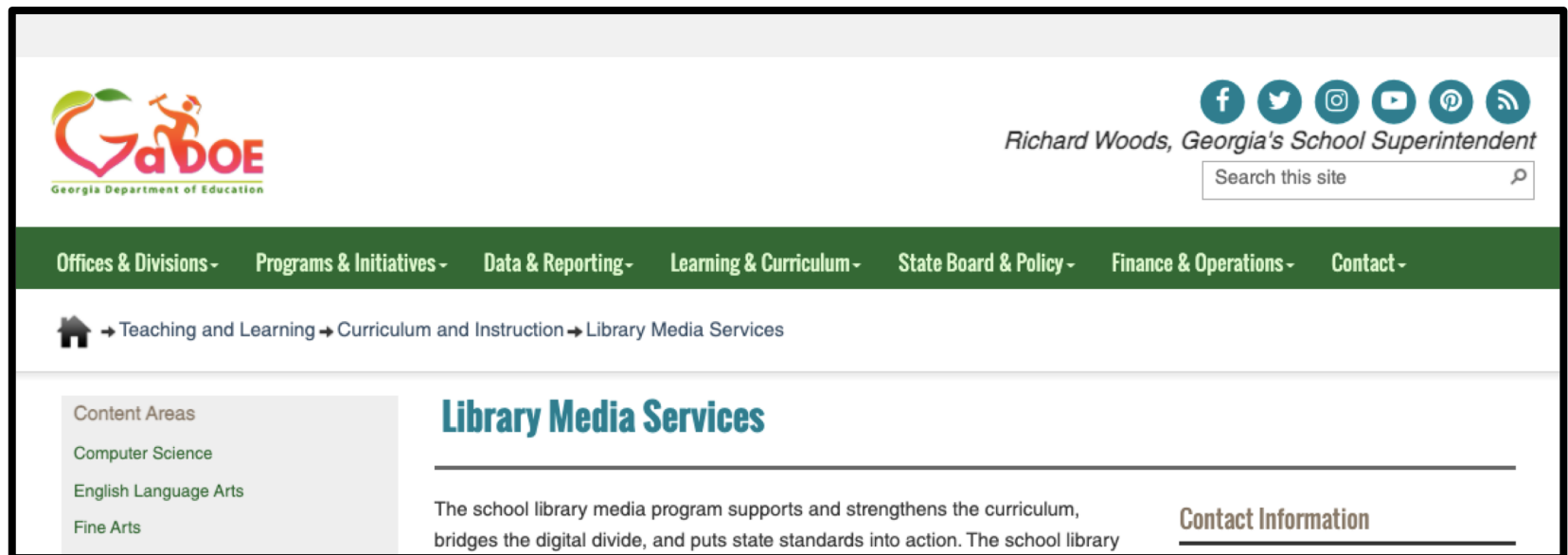
To join [GaDOE Community](https://community.gadoe.org/), go to:  
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[join-doemedia@list.doe.k12.ga.us](mailto:join-doemedia@list.doe.k12.ga.us)

# Library Media Services

## Webpage





# Summer Literacy Conference

The **Georgia Department of Education (GaDOE)** is excited to announce the **2021 Summer Literacy Conference**, an event that will include sessions featuring literacy experts from across the state and country. Presenters will offer Georgia educators various professional learning opportunities to improve literacy instruction for all students. Tapping into the wealth of knowledge, research evidence, and collective wisdom of our literacy partners across the state will be a transformative experience for Georgia teachers and leaders!

**When & Where:** July 27-29, 2021 - VIRTUAL

*Richard Woods, Georgia's School Superintendent | Georgia Department of Education | Educating Georgia's Future*



# Contact Me!

Donita Hinckley

[dhinckley@doe.k12.ga.us](mailto:dhinckley@doe.k12.ga.us)

470-230-5137

