

Chandler Christoffel User Experience Librarian UGA Libraries

Placard Project

- Informal Narrative
- Resource Recommender in EBSCO Discovery Service (EDS)
- Useful tool with impact
- Analytics-driven
- Collaborative process

What *is* a placard?

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From: 1000 Publication Date Show More FILTER BY Format	To: 2021 1. The Modern World : The Last Hundred Years By: John Farndon. Series: Human History Timeline. Minneapolis, MN : Hungry Tomato ©. 2018. eBook. Lexile©: 1010, Database: eBook Collection (EBSCOL) Subjects: JUVENILE NONFICTION / History / Modern; JUVENILE NONFICTION / People & Places / General; JUVENILE NONFICTION / Social Science / General; By: PDF Full Text eBook Table of Contents		History, Mode	D 0	
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Why placards?

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Why placards?

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Content

Librarians

Resource Guides

Placard Project: Outline

- Background
- Project Stages
- Assessment
- Implications
- Next Steps

Background

- Covid-19
- Explore analytics
- EBSCO EDS top queries

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EBSCO EDS: Top 100 queries

Background

- Inspired by Resource Recommenders in Primo
- How to do this in EBSCO EDS?

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Resource Recommender Service on the Brief Results Page

Springshare Placards Connects to Libguides or Libanswers

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5. Navies in modern world history [electronic resource] / Lawrence Sondhaus.

Background

• Is there a more precise way to recommend placards?



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MIT Libraries - EDS Placard

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Gamma MITLibraries / eds-placard

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UGA Libraries - EDS Placard

Libguide Content Boxes - Embedded widgets



GALILEO@UGA

UGA Libraries GALILEO / GALILEO@UGA Subject Guides / placard tests / google scholar

placard tests: google scholar

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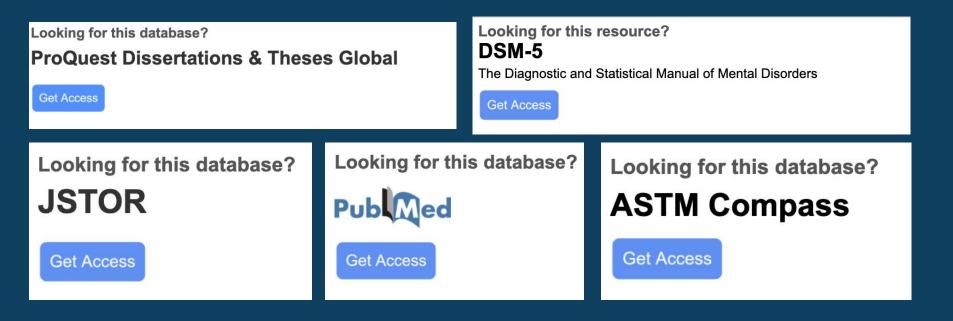
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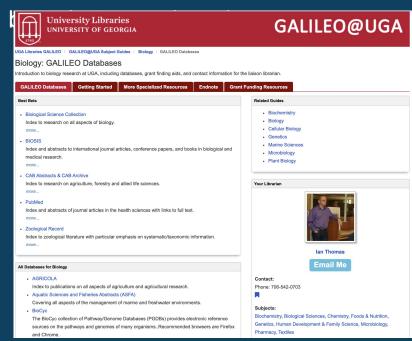
LibAnswers).



Example resource placards

Project Stages

- Shared with our Research & Instruction Dept.
- Discussion \rightarrow Use placards to recommend resource guides (libguides)



Stage 1

- Summer 2020
- Small pilot with five liaison librarians
- Based on top 5 subject guides
- Decided on:
 - Search term triggers
 - Design
 - Text

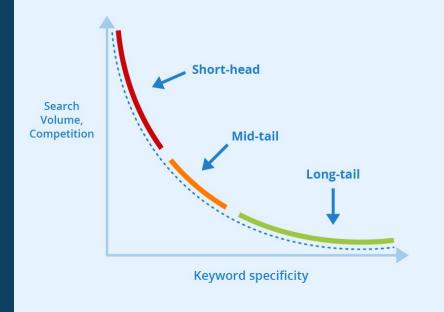
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Get Access

Stage 1

- Successful pilot
- Agreed to expand
- Challenges
 - Optimize our code
 - Get more analytics

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Example search terms

"engagement"

"student engagement"

"student engagement and motivation"

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Google Analytics in EDS

94.	cotton physoiology	
95.	counseling supervision AND white fragility	
96.	Crime Free Multi-Housing: Keep Illegal Activity off Rental Propert	
97.	cultural dimensions of Generation Z	
98.	Cultural Diversity Training: The Necessity of Cultural Competence for Health Care Providers and in Nursing Practice	
99.	Dake et al. (2012). Prevalence and Correlates of Sexting Behavior in Adolescents. American Journal of Sexuality Education, (7) 1-15	
100.	David S. Dockery Special Revelation	
101.	Development of English Skills Need Not Suffer as a Result of Immersion: Grades 1 and 2 Writing Assessment in a Korean/English Two-Way Immersion Program	
102.	Dicken and Watkins action research phases	
103.	digital divide and covid-19	
104.	Dimensions of membership satisfaction toward service quality of health-fitness clubs	
105.	. doi.org/10.1515/9780822378938-006	
106.	effective intervention gendraeu	
107.	exploring the learning burden and decay of foreign language	
108.	F] Misperceptions in polarized politics: The role of knowledge, religiosity, and media	
109.	Fast inversion of the simplicial Bernstein mass matrix	
110.	Female education: The facilitating and hindering factors regarding female education in Gilgit-Baltistan context of Pakistan. International Women Online Journal of Distance Education	
111.	Four-Frame Leadership and Students' Academic Achievement.	
112.	Francesco Orsini Marielle Dubbeling Henk de Zeeuw Giorgio Gianquinto Editors Rooftop Urban Agricultur	
113.	gardners theory of multiple intelligencs	
114.	. Georg Leidenburg	
115.	Georg Leidenburg Goren, Paul, Christopher M. Federico, and Miki L. Kittilson. 2009. "Source Cues, Partisan Identities, and Political Value Expression." American Journal of Political Science 53 (4	
116.	guatemala earthquake evangalism	
117.	Gulbas et al. 2015. An exploratory study of nonsuicidal self-injury and suicidal behaviors in adolescent Latinas.	our text
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Working with liaisons

A	В	С	D	E	F	G	Н	1
Subject	Keywords	Guide or Database?	Placard wording - Suggest edits in Column G.	Liaison(s)	Chandler Comment/Question	Liaison comments (leave initials)	Status	Live?
	Comput* Systems Data science Data secur* Data visual* database* Data structur* cyber* Software programm* alcorithm*	Guide	[Subject] Resource Guide: [Subject] databases provided by UGA Libraries	Andrew		(AJ) Keywords for possible inclusion: data science, data security, operating systems, data mining, data visualization, database management, data structures, data security, computer systems, cyber foresensics, software development, systems managment, systems programming, algorithms, computer networks, computer programming, programming langauges, informatics, mobile software	CC created placard.	×
Economics	Economics	Econ Guide	[Subject] Resource Guide: [Subject] databases provided by UGA Libraries	Sheila, John		(JP) Choices seems pretty straightforward to me. (Un)fortunately not too many of the plethora of important keywords relevant to economics are solely or even primarily assignable to	CC created placard	x
	Business, Market, Investment, Consumer, Innovation, Management Leadership	https://guide s.libs.uga.ed u/business-g uide Business and Economics Research	[Subject] Resource Guide: [Subject] databases provided by UGA Libraries	Sheila, John		(JP) If you want a starting guide that can serve a broader clientele of business keyword searchers, I would suggest the basic 'Business' libguide. There are some links to other business sub-disciplines in the Related Links box of that guide and perhaps we can add a link to the Business and Economics guide as	CC created placard.	×
Latin American Studies	latinamer*	Latin American & Iberian Studies Guide	[Subject] Resource Guide: [Subject] databases provided by UGA Libraries	Laura		Add based on Laura's suggestion in African studies section. (CC) Also Diane and Kristin can chime in	CC created placard.	x





Joe Lencioni. Grey Nurse Shark. CC BY-SA 2.5. Wikicommons.

Stage 2

- Expand significantly
- > 300 search terms
- Link to:
 - \circ 15 resources
 - 50 subject guides



Rare Book Division, The New York Public Library. (1801 - 1819). *Citrus = Citronier. [various shapes of citrus]* Retrieved from <u>https://digitalcollections.nypl.org/items/510d47dc-9399-a3d9-e040-e00a</u> 18064a99

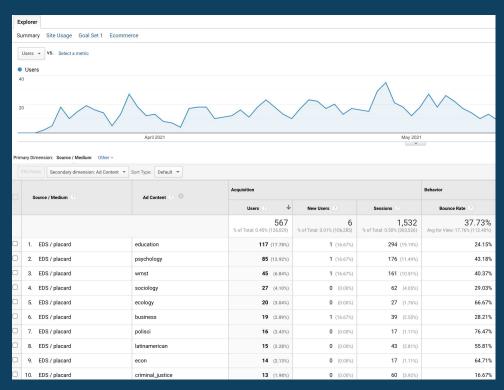
- Google Analytics
- 2 phases / 2 methods
 - Sep 2020 March 2021
 - Track referrals from libapps widget
 - March 2021 present
 - Campaign URL builder
 - LinkSplit

Sep 2020 - March 2021: Track referrals from libapps widget

20	20 January 2021 February 2021 March 2021 April 2021							
Pl	Plot Rows Secondary dimension: Page path level 1	Sort Type: Default						
	Source / Medium	Page path level 1 💿 🔍	Acquisition			Behavior		
		•	Users 🕐 🗸 🗸	New Users 🧷	Sessions (?)	Bounce Rate 🧷		
			658 % of Total: 0.27% (248,043)	9 % of Total: 0.00% (228,265)	2,217 % of Total: 0.35% (625,777)	23.07% Avg for View: 19.34% (19.29%)		
	1. lgapi-us.libapps.com / referral	· /	307 (25.16%)	0 (0.00%)	1,397 (63.01%)	0.21%		
	2. Igapi-us.libapps.com / referral	/education	117 (9.59%)	0 (0.00%)	121 (5.46%)	63.64%		
	3. Igapi-us.libapps.com / referral	/psychology/	109 (8.93%)	0 (0.00%)	124 (5.59%)	81.45%		
	4. Igapi-us.libapps.com / referral	/wmst	35 (2.87%)	0 (0.00%)	38 (1.71%)	65.79%		
	5. Igapi-us.libapps.com / referral	/ecology-databases	31 (2.54%)	3 (33.33%)	33 (1.49%)	78.79%		
	6. lgapi-us.libapps.com / referral	/ag-environmental	23 (1.89%)	0 (0.00%)	23 (1.04%)	47.83%		
	7. lgapi-us.libapps.com / referral	/history-databases	23 (1.89%)	0 (0.00%)	23 (1.04%)	69.57%		
	8. Igapi-us.libapps.com / referral	/az.php	20 (1.64%)	0 (0.00%)	1 (0.05%)	0.00%		
D	9. Igapi-us.libapps.com / referral	/political-science/	20 (1.64%)	0 (0.00%)	20 (0.90%)	65.00%		
	10. Igapi-us.libapps.com / referral	🗅 /eds/	19 (1.56%)	0 (0.00%)	1 (0.05%)	0.00%		

March 2021 - Present: Campaign URL builder + LinkSplit

https://guides.libs.uga.edu/religions?utm_source=EDS&utm_medium=placard&utm_campaign=Placard %20Project&utm_content=religion



tny.sh/XpAJojB ----

www.galileo.usg.edu/express?link=xwos-uga1

Dashboard								
🔗 Links 🗠 Pixels 🌒	Domains			C Refresh 🗘 S	ort by 🔻 🔗 C	reate New 🔻		
LINK	TOTAL CLICKS (i)	DESTINATIONS	VISITS LAST 30 DAYS	PERCENTAGE	i EXPIRES	ACTIONS		
tny.sh/6WQDTOV Copy [Edit] Change URL [View Stats]	31	www.galileo.usg.edu/express?link=xjst-uga1	6	100%	-	¢		
tny.sh/s6JNgCp Copy [Edit] Change URL [View Stats]	19	www.galileo.usg.edu/express?link=pubb- uga1&inst=uga1	1	100%	-	¢		
tny.sh/yN4aEJ6 Copy [Edit] Change URL [View Stats]	7	www.galileo.usg.edu/express?link=ihst- uga1&inst=uga1	0	100%	-	\$×		
<pre> fup.sh/3MYsg60 Copy Edit Change URL View Stats </pre>	6	scholar.google.com/scholar? inst=2365059173406736517	1	100%		¢-		

Date	Method	Usage		
Sep 16 2020 - March 15 2021	Google Analytics: Libapps referral	224 users / month		
March 16 2021 - June 16 2021	Google Analytics: Campaign URL Builder + Link Split	≈ 250 users / month≈ 322 entrances/ month		
Annual Estimate		≈ 2,500 users / year ≈ 3,500 entrances / year		

Popular subject guide placards

Education Psychology Women's,Gender & Sexuality Studies Ecology Political Science Agriculture & Environmental Science Business Criminal Justice History Economics

Popular resource placards

Web of Science APA PsycInfo JSTOR DSM 5 PubMed ProQuest Dissertations & Theses Global

Compared to Research Starters

Research Starters 161 events/month

Placards ≈ 322 entrances/ month

Compared to Research Starters

Search Results: 1 - 20 of 348,611 Number of search results may change as duplicates are removed.



RESEARCH STARTER Human-Computer Interaction.

Human-computer interaction is an interdisciplinary science with the primary goal of harnessing the full potential of computer and communication systems... more

Salem Press Encyclopedia of Science

Computer Science Resource Guide

Includes ACM Digital Library and other databases provided by UGA Libraries





Share -

Page Options -

Relevance -

Assessment

Compared to Research Starters

Research Starters	161 events / month
Placards	≈ 250 users / month≈ 322 entrances / month

Cirrus

Term

1 health

2 social

3 education

7

9

4 au

5 ti

6 theory

8 research

10 women

11 students

13 effects

14 analysis

15 school

I Summary

health and

health care

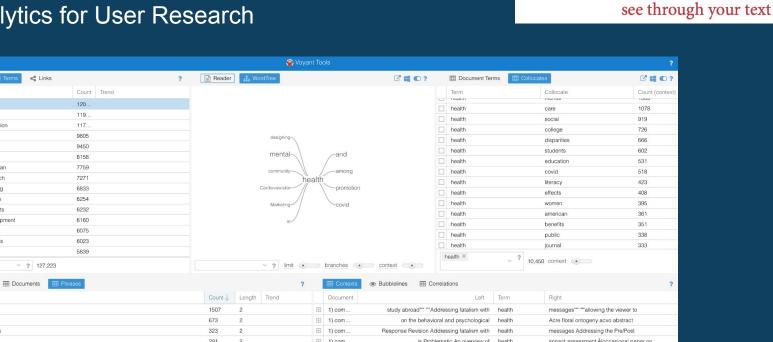
Term

american

learning

12 development

Analytics for User Research



	health disparities	323	2	Ŧ	1) com	Response Revision Addressing fatalism with	health	messages Addressing the Pre/Post
	health in	291	2	Œ	1) com	is Problematic An overview of	health	impact assessment, Äîoccasional paper no
	health literacy	248	2	\pm	1) com	two time scales Borklandissertation boron	health	effects miller et al. 'Braa
	health promotion	204	2	Œ	1) com	and Shaw, V. 2007. "Developing	health	Information Systems in Developing Countries
	health of	200	2	Œ	1) com	C.Petersen Climate Change and Occupational	health	: Are There Limits to Our
	health outcomes	183	2	\pm	1) com	Women. Journal of American College	health	, 6, 665. https://doi.org/10.3200
٦	health services	176	2	Ŧ	1) com	oping an effective community oral	health	workers- Ăúpromotoras Ăù model for
	✓ ? 902 Length ● Overlap ✓					Y ? 12,003 context • expand		

nelevell (@ 2021) Privacy v. 2.4 (M55

Analytics for User Research

Diversity and Inclusion

Multiculturalism

Transgender Research

Climate change

Qualitative research

Systematic reviews

Native American & Indigenous Studies

Disability Studies

STEM Education

Anti-racism

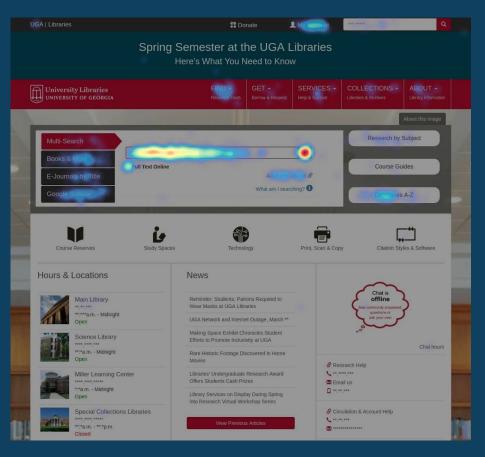
"Culturally responsive"

⊞	Collocates	
	Term	Collocate
	"culturally responsive*"	teaching
	"culturally responsive*"	pedagogy
	"culturally responsive*"	georgia
	"culturally responsive*"	counseling
	"culturally responsive*"	OS
	"culturally responsive*"	school
	"culturally responsive*"	leadership
	"culturally responsive*"	latinas
	"culturally responsive*"	teachers
	"culturally responsive**	research
	"culturally responsive*"	practice
	"culturally responsive**	evaluation
	"culturally responsive*"	teacher
	"culturally responsive**	students
	"culturally responsive*"	self
	"culturally responsive*"	engagement
	"culturally responsive**	approaches
	"culturally responsive*"	instruction
	"culturally responsive*"	framework
	"culturally responsive*"	education
	"culturally responsive*"	science
	"culturally responsive*"	classroom
	"culturally responsive*"	brain
	"culturally responsive**	theory
	"culturally responsive*"	synthesis
	"culturally responsive**	perceptions
	"culturally responsive*"	mathematics
	"culturally responsive*"	learning

"student affairs"

 Collocates	
Term	Collocate
"student affairs*"	research
"student affairs*"	practice
"student affairs"	professionals
"student affairs"	journal
"student affairs"	assessment
"student affairs*"	student
'student affairs*'	higher
"student affairs*"	professional
"student affairs*"	new
"student affairs*"	education
"student affairs"	administration
"student affairs*"	supervision
"student affairs"	supervising
'student affairs*'	handbook
"student affairs*"	guide
"student affairs*"	development
"student affairs*"	learning
"student affairs"	inclusive
"student affairs"	methods
"student affairs*"	african
"student affairs*"	theory
"student affairs*"	students
"student affairs"	practitioners
"student affairs"	practices
"student affairs"	leadership
"student affairs*"	women
'student affairs*'	issues
"student affairs"	applications
student affairs" × ~ ? udent affairs 637 context Scale ~	





4. **Usability** Evaluation of Personalized Adaptive e-Learning System Using Use Questionnaire



By: Hariyanto, Didik; Triyono, Moch. Bruri; Köhler, Thomas. Knowledge Management & E-Learning, v12 n1 p85-105 Mar 2020. (EJ1254665), Database: ERIC

Academic Journal Subjects: Usability; Electronic Learning; Individualized Instruction; Computer Assisted Instruction; Cognitive Style; Knowledge Level; Computer Science Education; Public Schools; Vocational High Schools; Foreign Countries; Student Satisfaction; Questionnaires; Indonesia

Full Text from ERIC

4. Authenticity and Usability, or "Welding the Unweldable": Meyerhold's Refraction of Japanese Theatre



By: Min Tian. In: Asian Theatre Journal. 33(2):310-346; University of Hawai'i Press, 2016. Language: English, Database: JSTOR Journals

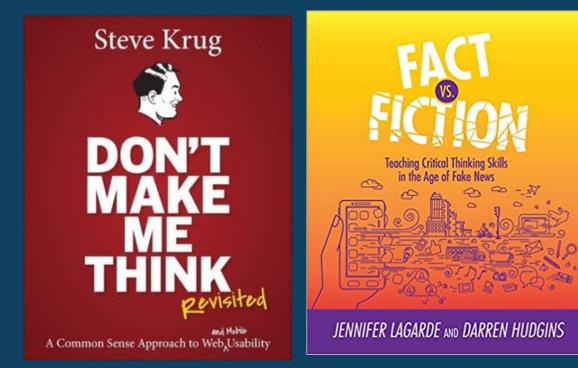
Subjects: Theater; Kabuki; Acting; Usability; Literary naturalism; Audiences; Stage music; Musical performance; Theater design; Historically informed performance

o

Academic Journal



Tension Balance between UX and Information Literacy



Questions

How relevant were the placards? Did they encourage awareness / usage of libguides? How do users perceive placards while searching? What do they expect them to do?

Methods Usability testing Interviews Surveys Where to assess: EDS, Libguides Learning experience design (LX design)



Fundamentals of learning experience design

It's great to see a growing number of people who want to learn about LX design. Right here you can get started with some of the fundamentals.

What is a learning experience?

What is a learning experience? A fundamental question for any (aspiring) learning experience designer is: What exactly is a learning experience? First, what is an experience? An experience is



How does this fit with EBSCO Beta?

X Q	Option to Sign In or to	Springfield UNIVERSITY					
My dashboard RESEARCH TOOLS	continue withou personalizing	Search articles, books		Powered by EBSCO			
General search Academic disciplines Publications	personalizing	Online full text	At my library	Peer reviewed	_		
-b; Concept map							

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