

# GALILEO Redesign and Program Update

6/15/2021

# What We'll Cover

- Welcome!
- Update on GALILEO Strategic Plan
- Open Athens Update
- Portal Redesign... DEMO!
- Q&A

Posted: May 20, 2020

## GALILEO 2020 CONFERENCE: VIRTUAL SESSIONS



Beginning in May, GALILEO will offer most of its annual conference sessions as virtual options for the public.

Originally scheduled for June 18, the in-person event was canceled, but the team wanted to ensure the GALILEO community still had access to training from our presenters and product vendors.

In May, representatives of products available through GALILEO (Mango, ProQuest and EBSCO to name a few) will offer training. Then in June, GALILEO staff and other partners lead virtual sessions on accessibility, GALILEO's redesign, Digital Library of Georgia, and more.

We will offer certificates of participation—with the hours noted for each session—to each virtual attendee. Although the sessions will be recorded, we will not offer certificates for viewing them at a later date.

See the schedules in brief below.

**DETAILS:** <https://www.usg.edu/galileo/conference/>



Lessons for all learners, anytime, anywhere.



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OUR INSTITUTIONS

STUDENTS

NEWS &amp; REPORTS

INITIATIVES &amp; PRIORITIES

# Lessons for all learners, anytime, anywhere.

The University System of Georgia's 26 public state colleges and universities are offering a diverse set of educational resources and services to anyone, anywhere, who wants to learn and experience new things online. From lifelong learners to those just starting out, these free materials help meet the needs of a rapidly changing, increasingly digital world.



## FreeCore: Free Online Courses from eCampus

FreeCore courses were developed to provide a no-cost option for students seeking to complete a college degree in a shorter amount of time.

[Learn More](#)


## Affordable Learning Georgia: Open Textbooks

These open textbooks, which are free to download, share and transform, cover a wide variety of subjects, from mathematics to art appreciation.

[Learn More](#)


## Georgia Public Libraries: Library Everywhere

Whether you're working on a school assignment, doing research or simply want to gain a new skill, your public library has easy-to-use digital resources available.

[Learn More](#)





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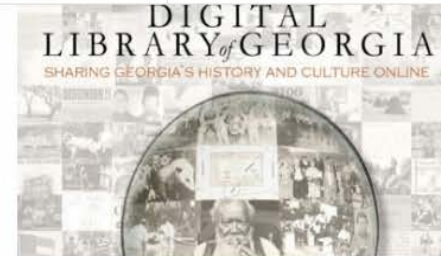
### UGA Free Courses

Learn a variety of in-demand skills such as web design and coding, marketing, personal finance, job hunting, communications, and more, at no cost through June 30.

[Learn More](#)

### GALILEO at Home: K-12 Students

GALILEO, Georgia's virtual library, provides electronic library resources for K-12 students in English and Spanish, including encyclopedias, eBooks and discovery tools built specifically for young learners.

[Learn More](#)

### Digital Library of Georgia

The Digital Library of Georgia works with Georgia's Libraries, archives, museums and other institutions of education and culture to provide access to key information resources on Georgia history, culture and life.

[Learn More](#)

### Georgia Archives: Virtual Vault

Georgia's Virtual Vault provides online access to historic Georgia manuscripts, photographs, maps



### GALILEO at Home: Universities and Colleges



### USG Coursera Courses

The University System of Georgia hosts a range of online courses on Coursera. Some with all course



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## Georgia Archives: Virtual Vault

Georgia's Virtual Vault provides online access to historic Georgia manuscripts, photographs, maps and government records housed in the state archives, from 1733 to the present.

[Learn More](#)


## GALILEO at Home: Universities and Colleges

GALILEO, Georgia's virtual library, offers a range of online services for higher education students at home, including no-cost eBooks, genealogy and Georgia history resources.

[Learn More](#)


## USG Coursera Courses

The University System of Georgia hosts a range of online courses on Coursera, some with all course materials available for free and others with a 7-day free trial.

[Learn More](#)


## New Georgia Encyclopedia

The New Georgia Encyclopedia is a state-specific encyclopedia that helps readers understand the rich history and diverse culture of Georgia's still-unfolding story.

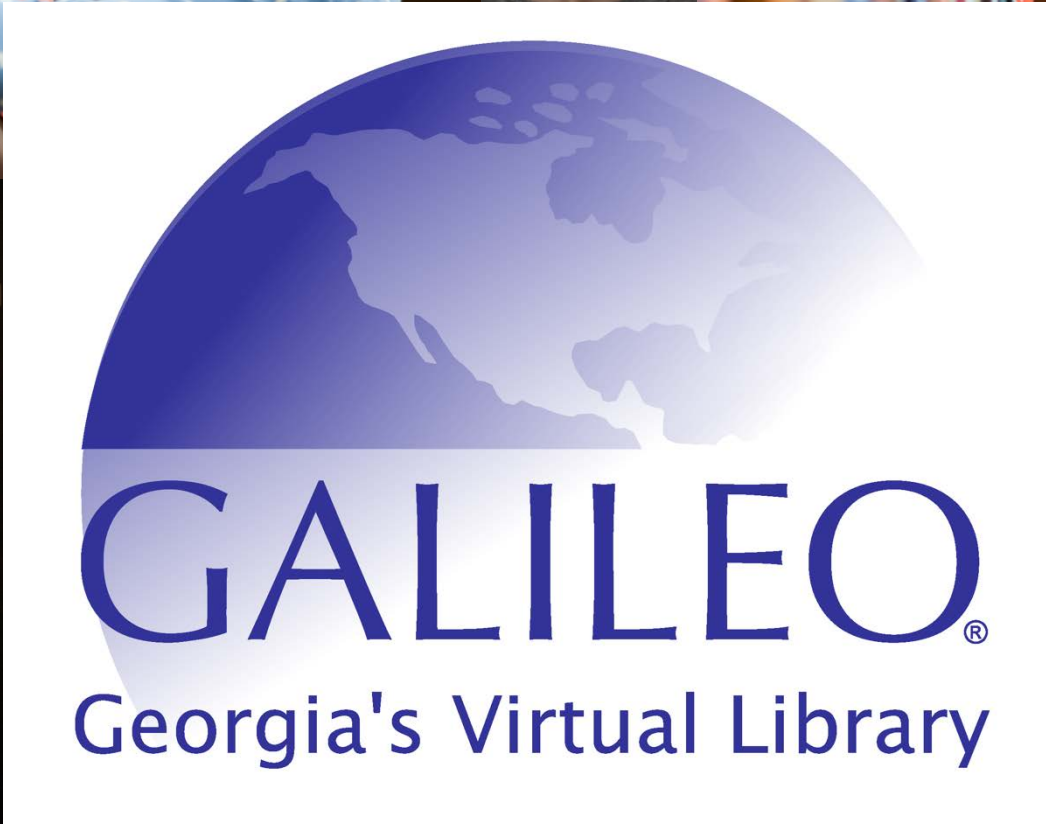
[Learn More](#)


## Affordable Learning Georgia: Open Learning Materials

There's more to USG open resources than just textbooks: This list of resources contains open courses, practice exams, lectures and more.

[Learn More](#)







# Where We Began....





## STRATEGIC PLANNING PROCESS

To support the intention of GALILEO in developing its ‘Strategic Plan,’ CVIOG implemented a deliberate process that focused on identifying key GALILEO stakeholders; creating a shared foundational understanding inclusive of GALILEO mission, values, and vision; illustrating the characteristics of the operating environment; developing the required strategic priorities; and signifying the most appropriate steps for implementation of the ‘Strategic Plan.’ From October 2016 to June 2017, CVIOG facilitated this deliberative process that included:

1. **Strategic Planning Process Initiation:** The Institute of Government and GALILEO Executive Director identified specific stakeholders and planned the development processes.
2. **Regents Academic Committee on Libraries (RACL) Kick-off Session:** Held a half-day planning session with the RACL committee to clarify individual/collective expectations and to revisit current vision, mission, and values for GALILEO, and to identify stakeholders for engagement in listening, visioning, and strategic planning sessions
3. **Stakeholder Listening Sessions:** The Institute of Government conducted five listening sessions around Georgia to assist with the environmental scan to identify driving and restraining forces acting upon GALILEO. The listening sessions included approximately 100 individuals representing institutions throughout Georgia and institutional representatives from:
  - a. University System of Georgia,
  - b. Technical College System of Georgia,
  - c. K12 public and private schools,
  - d. Georgia Academic Public Libraries (GAPLS) and Atlanta/Macon private Academic Libraries (AMPALS), and
  - e. Georgia Public Library Service (GPLS)

e. Georgia Public Library Service (GPLS)

4. **Visioning Session.** Convened a meeting with additional representatives, along with the RACL committee, to deliberate about the ideas identified in the listening sessions and to develop a vision that captures the preferred future for GALILEO.
5. **GALSTEER Strategic Planning Session.** The GALILEO Steering Committee met to review the listening/visioning session data and to select strategies to achieve the priorities established in the GALILEO Strategic Plan.
6. **GALILEO Operations Planning Session.** A one-day session was held with GALILEO Staff to focus on organizational capacity and to produce a skills inventory for the implementation of the strategic plan. GALILEO staff reviewed the plan and analyzed operational needs through a facilitated process.
7. **GALILEO Users Group Conference.** The Institute of Government produced a summarized document for the GALILEO Executive Director or RACL's presentation at this conference in June. Attendees were invited to share feedback on the plan via an engagement exercise. The notes from this session were reviewed and considered in the final draft of the plan.
8. **GALSTEER Committee Approval.** The Committee met in McDonough and reviewed the final draft following the users' group input. A few small corrections and edits were made to the plan and it was recommended for approval and adoption.



# Goal 2: E-Resources/Content

*“Provide a robust set of electronic resources (open and licensed) that meet the lifelong learning needs of all Georgians, leveraging local and statewide purchasing power.”*

- Hired John Stephens (May 2017)
- Implement new statistics/reports
- Set up e-resources advisory committee for GALILEO
- Evaluated, expanded and upgraded content (statewide, and for specific groups)
- Implemented ERM tool (Consortia Manager)
- DLG (subgranting program; newspaper digitization partnerships)
- SimplyE project with GPLS
- Looking at open access



# Goal 3: Awareness/Marketing

*“Raise awareness of GALILEO throughout the state of Georgia, aiming for every Georgian to understand what GALILEO is, its value, and how to access it.”*

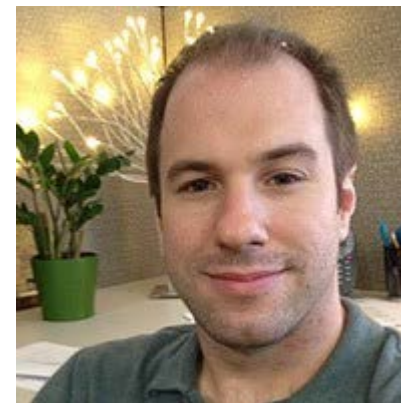
- Hired Joy Woodson (February 2019)
- Marketing plans and surveys
- Marketing Toolkit
- Demonstrate GALILEO’s value/return on investment (ROI) to various stakeholders
- Increase data-driven marketing and communications
- Streamline GALILEO branding and communications
- Increase user engagement (focus on K-12)
- Increased social media presence
- Conferences!



# Goal 4: Training

*“Provide comprehensive professional development services, resources, and training to increase usage, build knowledge, improve engagement with GALILEO, and improve teaching and learning.”*

- Training plan(s)
- OpenAthens training
- Portal and Admin Training
- Updated FAQs, online help, videos





	Ebooks for All: Supporting Students and Engaging Stakeholders
1:00pm	PowerNotes: Maximizing your Library Resources and Improving Digital Learning
2:00pm	Engaging Patrons Virtually During a Pandemic and Beyond
3:00pm	GALILEO Admin Overview and New Features
	What's New at ProQuest?

## Day 3, June 17

9:00am	Georgia Public Library Service Update
10:00am	People, Animals, and Peer-Reviewed Sources: Using GALILEO's Resources in a K-5 School.
	You Need CPR! Collaboration, Programming and Rapport
11:00am	OpenAthens Administration: Getting Started
	Local History in Context: Developing a Public Library Digital Exhibit Curators' Cohort
1:00pm	DLG Technology Update
	Get to Know GALILEO's Newest Partners
2:00pm	The Placard Project: Recommending resources and subject guides based on users' search terms in EBSO EDS
	OpenAthens Statistics: Talkin' Attributes
3:00pm	ArchivesSpace
	Culturally Responsive Instruction in a Blended Learning Environment



## GALILEO Admin Overview and New Features

### Summary

Take a peek at GALILEO Admin. Learn how you can use GALILEO Admin to add your local resources to GALILEO (GLRI), manage your "In the Spotlight" area, review your institutional information, and run reports. If you're already using GALILEO Admin, we will also be showing off some brand new features.

### Presenter(s)



**Mike White**

GALILEO Support Analyst  
GALILEO

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## OpenAthens Statistics: Talkin' Attributes

### Summary

OpenAthens provides platform level access statistics in almost real time. When these statistics are paired with attributes from your institution's identity provider (IdP), OpenAthens becomes a powerful assessment tool, providing libraries with a means to gauge their contribution to student success and to discover more about how resources are used. This information can help libraries to better target outreach, instruction, and collection development. In this session, we will review some basic OpenAthens terminology, present an overview of OpenAthens statistics and reporting, and offer guidance on how librarians can better communicate with institutional IT and Infosec staff about attribute release policies.

### Presenter(s)



**Ken Henslee**

GALILEO Support Analyst  
GALILEO



**Russell Palmer**

Assistant Director, GALILEO Support Services  
GALILEO

# Goal 5: Partner Tools and Services

*“Develop an evolving suite of tools and services to help stakeholders make better use of GALILEO”*

- Philosophy of “open”
- Robust, connected community of partner representatives
- Online tools and services
- <https://about.GALILEO.usg.edu>



# Imagine. Discover. Explore.

GALILEO empowers, connects and improves the lives of Georgians  
as the state's virtual gateway to credible, authoritative library resources.

LEARN MORE

- The Initiative
- Mission
- History
- Participating Institutions
- GALILEO Staff
- Data & Statistics
- Employment

## GALILEO Programs



### GALILEO Search

This research portal provides access to thousands of subscription-only information resources that are not available through free search engines or internet directories.



### Affordable Learning Georgia

This initiative promotes student success by supporting the use and creation of affordable alternatives to expensive commercial textbooks used on college campuses.



### Digital Library of Georgia

This program collaborates with Georgia libraries, archives, museums, and other educational and cultural groups to provide access to key resources on Georgia history and culture.



### GALILEO Interconnected Libraries

This initiative provides students, faculty and staff with expanded access to library resources at all 26 University System of Georgia institutions.

# GALILEO STEERING COMMITTEE

- Overview
- RACL
- GALSTEER
- Subcommittees
- Policies

Member Directory	Minutes
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## Steering Committee Minutes

### 2021

- Minutes of January 15, 2021

### 2020

- Minutes of January 31, 2020
- Minutes of March 27, 2020
- Minutes of June 5, 2020
- Minutes of August 21, 2020
- Minutes of October 16, 2020

### 2019

- Minutes of February 1, 2019
- Minutes of June 6, 2019
- Minutes of August 23, 2019
- Minutes of October 18, 2019

### 2018

- Minutes of January 19, 2018

## CALENDAR

- News
- Calendar
- Subscribe
- Scrapbook
- Conference

<<	May 2021					>>
S	M	T	W	T	F	S
25	26	27	28	29	30	1
2	3	4	5	6 Introduction to PowerNotes 2	7	8
9	10	11 Introduction to PowerNotes 3 GIL Users Group Meeting	12	13	14	15
16	17	18	19	20 May Event: DLG/GPLs/ASDI (Series)	21	22
23	24	25 Britannica School Basics (2)	26	27	28	29
30	31	1	2	3	4	5

Submit a calendar event



# TOOLS & TRAINING



MARKETING TOOLKIT



PRESENTATIONS & MATERIALS



STATISTICS



TRAINING

## ABOUT

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## PROGRAMS

- GALILEO Search
- Affordable Learning Georgia
- Digital Library of Georgia
- GALILEO Interconnected Libraries

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## TOOLS & TRAINING

### REDESIGN RELEASE NOTES

## STAY CONNECTED



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# DATA & STATISTICS

## Usage Data

### USAGE STATISTICS REPORTING TOOL

The GALILEO Usage Statistics Reporting Tool acts in connection with our central repository of usage statistics in order to allow users to create usage reports for specific institutions or groups of institutions, specific databases or groups of databases, and specific data elements, over specific periods of time.

Visit Now

### ANNUAL REPORTS

Provides links, searches, and full-text statistics by institution for all available vendor databases.

AMPALS

GPALS

Public Libraries

Private K12

K12

Technical Colleges

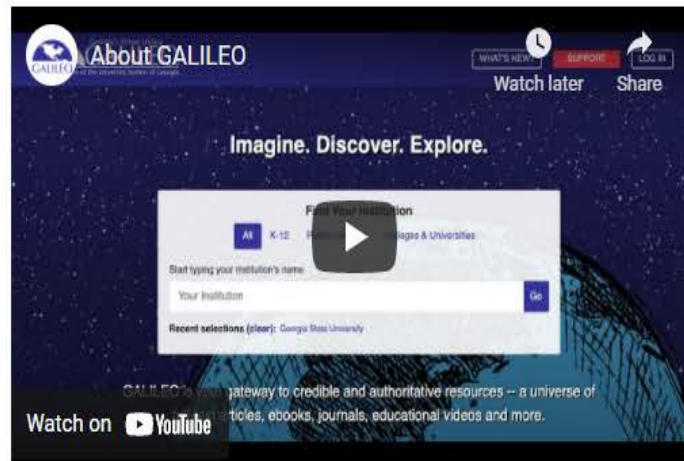
USG

- FY 2020 GALILEO Database Usage
- FY 2019 GALILEO Database Usage
- FY 2018 GALILEO Database Usage
- FY 2017 GALILEO Database Usage
- FY 2016 GALILEO Database Usage

### FREQUENTLY ASKED QUESTIONS

How do I access GALILEO usage data?

## MARKETING TOOLKIT



Learn more about GALILEO and view user tutorials here:  
<https://www.youtube.com/user/GALILEOScrapbook>

### Who We Are

GALILEO, Georgia's virtual library, is an initiative of the Board of Regents of the University System of Georgia. GALILEO is an online library portal to authoritative, subscription-only information that isn't available through free search engines or internet directories.

Our programs:

- GALILEO Search
- Affordable Learning Georgia
- Digital Library of Georgia
- GALILEO Interconnected Library
- Georgia Knowledge Repository

Partner initiatives:

- New Georgia Encyclopedia

**2,800**

GALILEO libraries across the state

**64** MILLION

GALILEO Search queries each year

**\$100** MILLION

Saved in central licensing costs for local libraries

## Our Logo

Please review [logo guidelines](#) before use. Suggested logos for library website use are noted below by an asterisk \*.



Download Logo



Download Logo



Download Logo



Download Logo



\* Download Logo



\* Download Logo

## Our Colors

### MAIN COLORS

#333399

#47A5D9

#FFFFFF

### SECONDARY COLORS

#864E9F

#DC3545

#F2F5FE



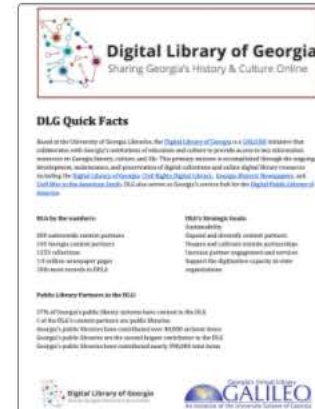
## Program Fact Sheets



GALILEO Statewide Impact



Affordable Learning Georgia



Digital Library of Georgia



GALILEO Interconnected Libraries

## Promotional Items

- Bookmarks (ZIP file)
- Rack Cards (PDF)
- Posters (ZIP file)
- Social media images for general use (ZIP file)
- Social media images for academic libraries (ZIP file)
- Social media images for public libraries (ZIP file)
- Social media images for K-12 (ZIP file)
- Informational handouts (ZIP file)
- Materials by database/resource

## GALILEO SUPPORT

**System Status:** There are no system status announcements at this time.



### SEARCH SUPPORT



### BROWSE QUESTIONS BY CATEGORY

- [All Questions](#)
- [GLRI \(GALILEO Local Resources Integration\)](#)
- [Discover GALILEO](#)
- [Find It](#)
- [Passwords](#)
- [Searching & Citing](#)
- [Support for Librarians](#)
- [Technical & Access Problems](#)
- [GALILEO Admin](#)
- [GALILEO Statistics](#)

### MOST ASKED QUESTIONS

- [How do I get a GALILEO password?](#)
- [How can I change the featured resources within the "In the Spotlight" area?](#)
- [What do each of the fields in a GLRI record do?](#)
- [What is a GALILEO Express Link?](#)
- [How do I manage my institution's GLRI branding in GALILEO Admin?](#)

### Need Research Help?

Staff at your library can help you identify the most useful databases, formulate an effective search strategy, and locate more resources on your topic.

### DIDN'T ANSWER YOUR QUESTION? CONTACT US.

#### FOR TECHNICAL ISSUES

##### Support Questions

For technical questions or issues related to GALILEO access to GALILEO support.

#### FOR OTHER ISSUES

##### General Questions/Concerns

For general questions or comments to GALILEO staff.

# Goal 1: User Experience

*“Create and maintain user-centered GALILEO environment(s) and interface(s) that are easy to use, customizable, personalized, powerful, and comprehensive in scope.”*

- Streamline authentication
- Develop new UCD-based development process
- Improved GALILEO Research Portal
- Improve DLG (IIIF implementation; full-text search; improve video delivery; advisory group)
- And other services
- Ensuring accessibility
- ....while maintaining everything else!

# OpenAthens Update and Portal Demo



# Goal 1: User Experience

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# Upcoming

- “Beta” release July 18
- Improvements over the Fall
- Default (in GALILEO Portal) by January
- Phase 3 next year...and ongoing
- Continued iterative improvements
- GDAC and end-user feedback


# Ongoing Portal Redesign:

- Integrate other API sources into results (PINES, Alma/Primo, DLG, ALG, NGE, DPLA, GHNP)
- Better options for institutions to customize content and layout
- Take full advantage of OpenAthens
- Options for users to customize?
- Better default content based on attributes?
- Link accounts...?



**QUESTIONS**  
**COMMENTS**  
**CONCERNS**  
**PROBLEMS**  
**COMPLAINTS**






SUPPORT

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LEARN MORE




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VISIT WEBSITE ▶



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VISIT WEBSITE ▶



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VISIT WEBSITE ▶

## ADDITIONAL INITIATIVES



### Georgia Knowledge Repository

The Georgia Knowledge Repository, an initiative of GALILEO, is a digital archive that includes the academic and intellectual works of Georgia's colleges and universities. Its purpose is to highlight the scholarship of the participating institutions while also making it available for residents of Georgia and the scholarly community at large. Items in the GKR include journal articles, presentations and speeches, university handbooks, newspapers,

[Visit GKR](#)

### New Georgia Encyclopedia

Originally launched in 2004, the NGE is the first state encyclopedia to be conceived and designed exclusively for publication online. This authoritative resource contains original content and helps users understand the rich history and diverse culture of Georgia's still-unfolding story. The NGE is a program of Georgia Humanities in partnership with the University of Georgia Press, the GALILEO and the University System of Georgia, and the Office of the Governor.

[Visit NGE](#)

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# Updated Strategic Plan?

- Yes, once:
  - OpenAthens is in place for GPLS and K-12
  - We understand ILS plans for USG (and resource sharing)
  - Budget is more stable
  - We can meet again in person



Thank You!!!



GALILEO®

Georgia's Virtual Library