

Introduction to OpenAthens Administration and Reports

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GALILEO Support Services



OpenAthens Trivia

An aerial photograph of a city at dusk. The sky is a deep blue with some light clouds. In the foreground, there are several multi-story brick buildings with lit windows. In the background, a large, light-colored building with a central tower and a domed capitol building are visible. The overall scene is a cityscape at twilight.

Where is OpenAthens?

- A. Athens, GA
- B. Athens, Greece
- C. Tuscaloosa, AL
- D. Bristol, UK



Our details

Our core hours: Monday to Friday 09:00 – 17:00 (UK time)

Email: contact@openathens.net

Telephone: +44 (0) 20 3880 2626

Address: OpenAthens, Jisc, 4 Portwall Lane, Bristol, UK. BS1 6NB.

In Bristol, UK do you....?

- A. Pet your dog
- B. Stroke your dog
- C. Smooth your dog
- D. Pat your dog





smooth your dog



🖱️ A [Bristolian phrase](#) for [petting your dog](#).

[Bypasser](#): Ooh [lavely](#) dag, do yous mind if I smooth your dog?

[Dog walker](#): Err, OK?

by [MNZT](#) November 26, 2016



Which GALILEO institution went live with OpenAthens first?

- A. UGA
- B. LaGrange College
- C. Agnes Scott
- D. Georgia State



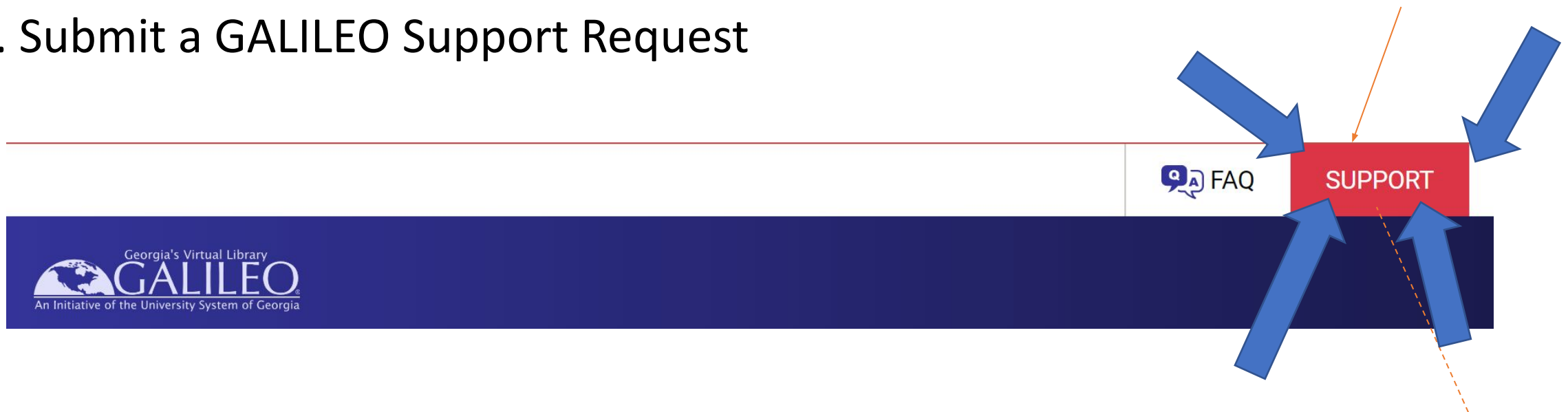


What does SAML stand for?

- A. Smoothing a mangy lion
- B. Stopping all meanines from libraries
- C. Sleeping atop many layers
- D. Security Assertion Markup Language

What do you do when you have an authentication issue?

- A. email Russell
- B. email Ken
- C. email Mike
- D. Submit a GALILEO Support Request



Agenda

- OpenAthens admin access
- Troubleshooting
- Accounts (Personal, Access)
 - Guest Users
- Reports
- Hands-on time

- Send a support request
- GALILEO Support will set up a personal account and admin account for you
- You will retrieve your credentials via email
- Then you can login here:
- <https://admin.openathens.net>

What if I need access to OpenAthens admin?

OA Admin Types

- You can assign multiple administrators
- There are two levels of OA Admin:
 - Owner
 - Administrator

Owner

- Can access all available functions including the schema editor, release policies and domain-wide settings
- Can administer all users and all sub-organisations
- Can switch into all sub-organisations (e.g. to manage permission sets)
- Can administer other owners and administrators
- The account must sit directly under the domain organisation

Administrator

- Can access all functions except the schema editor, release policies and domain-wide settings
- Can administer and switch into their own sub-organisations
- Can be under any organisation or sub-organisation
- Cannot administer owners

Troubleshooting: Users can't authenticate

- Assumption: “OpenAthens is broken”
- Reality: “Something else is broken”
- What can I check in admin:
 - Certificates
 - Connections

LOCAL AUTHENTICATION

Sort

Create

Georgia Southwestern State ...

SAML

default

live

Connection Check (Green is good):
Management>Connections

Issuer: CN=Microsoft Azure Federated SSO Certificate
Subject: CN=Microsoft Azure Federated SSO Certificate
Not Before: Thu May 20 09:07:01 GMT-400 2021
Not After: Mon May 20 09:07:01 GMT-400 2024

Certificate Check:
Management>Connections>Your
Connection>Certificates tab

Troubleshooting: Resource Fail!

- Our assumption: “OpenAthens is broken”
- Reality: “The resource isn’t set up/allocated”
- What can I check in admin:
 - Resource allocations
 - If the resource isn’t allocated, I can get the info I need to send to the vendor to set it up!
- *Disclaimer: you can just let us know when you add resources and we’ll set them up, but this can help to solve an issue faster if you take a look.*

Allocated **23**Custom **1**Available **386**[« First](#)[« Previous](#)**ACS Publications**

Publishes products and services for the practice and advancement of the chemical...



Allocated... ▾

**CultureGrams**

CultureGrams is a leading reference for concise and reliable cultural information...

proxied



Allocated... ▾

**Checkpoint Edge**

proxied



Allocated... ▾

**La Ley Next**

proxied



Allocated... ▾

**Aranzadi Digital**

proxied



Allocated... ▾

**EBookCentral**

ProQuest Ebook Central allows for searching, viewing, copying and printing...



Allocated... ▾

**EBSCO Information Services**

EBSCO is the leading provider of electronic research materials and a major provider of...



Allocated... ▾

**EBSCO LearningExpress Platform**

The EBSCO LearningExpress platform on...



Allocated... ▾

**Fold3 (Domain: fold3.com)**

Fold3 provides convenient access to military records, including the stories, photos, and...

proxied



Allocated... ▾



University System Office

Organisation

Created 2 August 2018

Modified 8 June 2023 at 15:16

Details

Administrators

Notes

Activity

Save changes

Organisation public ID

OpenAthens ID 70924365

Entity ID <https://idp.usg.edu/openathens>

Scope usg.edu

IP 168.25.133.44

Troubleshooting: I know the resource is added, but I don't have a link!

Resources>Redirector Link Generator

The screenshot shows the OpenAthens interface with a modal window titled "Redirector link generator". The modal contains the following elements:

- Header:** "Redirector link generator" with a close button (X).
- Instructional Text:** "Redirector URLs can be created by adding `https://go.openathens.net/redirector/gsu.edu?url1=` as a prefix to the target URL, or using the tool below." A blue icon of a link with an arrow is on the left.
- Generate single link section:**
 - Text: "Generate single link"
 - Text: "Enter your URL link here"
 - Input field: "Enter target URL"
 - Button: "Generate link" with a help icon (question mark).
- Generate multiple links section:**
 - Text: "Generate multiple links"
 - Text: "Choose File" | "No file chosen"
 - Button: "Generate links" with a help icon (question mark).

The background shows the OpenAthens dashboard with navigation tabs for "Accounts", "Resources", and "Statistics". The "Resources" tab is active, showing a list of popular resources for the last seven days:

| Resource | Count |
|----------------------------|-------|
| EBSCO Information Services | 1919 |
| Wiley Online Library | 375 |
| EBookCentral | 334 |
| ScienceDirect | 311 |
| Artstor/JSTOR | 266 |

“It’s not OpenAthens”

Though it could be!

- OpenAthens Support Status:
 - <https://status.openathens.net/>
-
- Resource issues:
 - <https://resource.status.openathens.net/>

Accounts in OpenAthens Admin

Three Use Cases

Use Case I: “This VIP should have access to library services, but isn’t in our system”

- Personal Accounts: Accounts>Create>Personal Accounts
 - Permits access to electronic resources
 - Can be used off site
 - Some control over levels of access--contact GALILEO if needed

Create a new personal account under 'University System Office'. ✕

- 1 Login 2 Details 3 Optional details 4 Permission sets

Choose a username*

gali ?

Login by email address

Expires on*

2024-12-08 

Create account and

- Email an activation code to the user
- Save in 'Accounts not activated' list
- Specify a password now

“Use Case III: Students login even when they are in the library, and I need to set up some accounts for visitors”

- Access Accounts

- Set up multiple accounts for multiple access points
- You can limit the IP range within which an access account works
- Designed to allow guests access ONLY in the library
- Comply with “walk in” provisions of licenses

Create a new access account under 'University System Office'.

- 1 Login
- 2 Permissions
- 3 Account
- 4 Permission sets

Choose a username* gali testdog

Expires on* 2024-12-08

- Password*
- Use a minimum of 10 characters
 - Try three random words, e.g. "correct horse battery"
 - Uppercase letters, numbers, symbols, and spaces may be used but
 - Do not include the account username

Strong

..... Show

* required fields

Create a new access account under 'University System Office'.

- 1 Login
- 2 Permissions
- 3 Account
- 4 Permission sets

Authorised addresses*

Enter one value per line.

* required fields Cancel Previous Next

Dashboard

DATA EXPLORER

Accounts >

Resources >

Saved reports

Top resources Last 7 days

Total sign-ins

GALILEO Portal 1,128

EBSCO Information Services 6

PowerNotes 1

ProQuest, Alexander Street & Chad... 1

The Chronicle of Higher Education 1

Total authentications Last 7 days

1,136



Total accounts Yesterday

92

Active accounts 92

Expired accounts 5

OpenAthens Reports

Sessions by country

Last 7 days

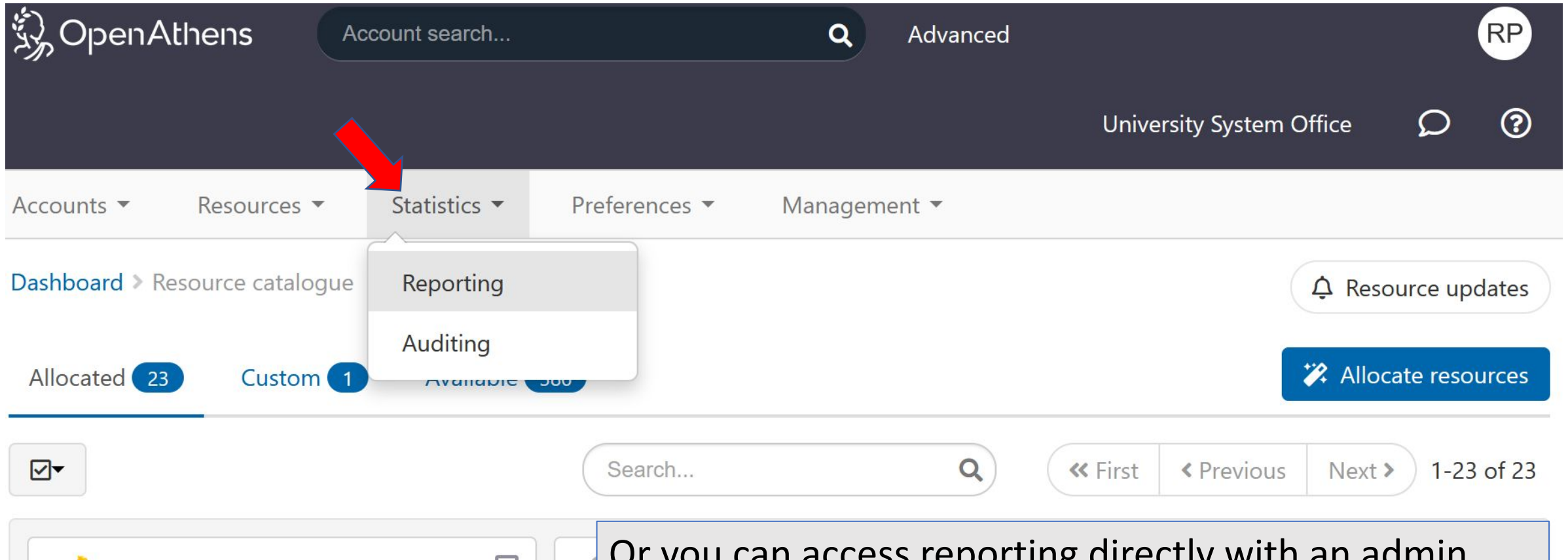
<https://reports.openathens.net>



OpenAthens Reporting: FACTS!

- If you are using IP authentication on site, that access isn't recorded in OA
- OA records stats at the vendor platform level
 - For example: I can see logins to EBSCOHost in total, but not to individual databases like Academic Search Complete
- OpenAthens reporting is more powerful with the addition of attributes

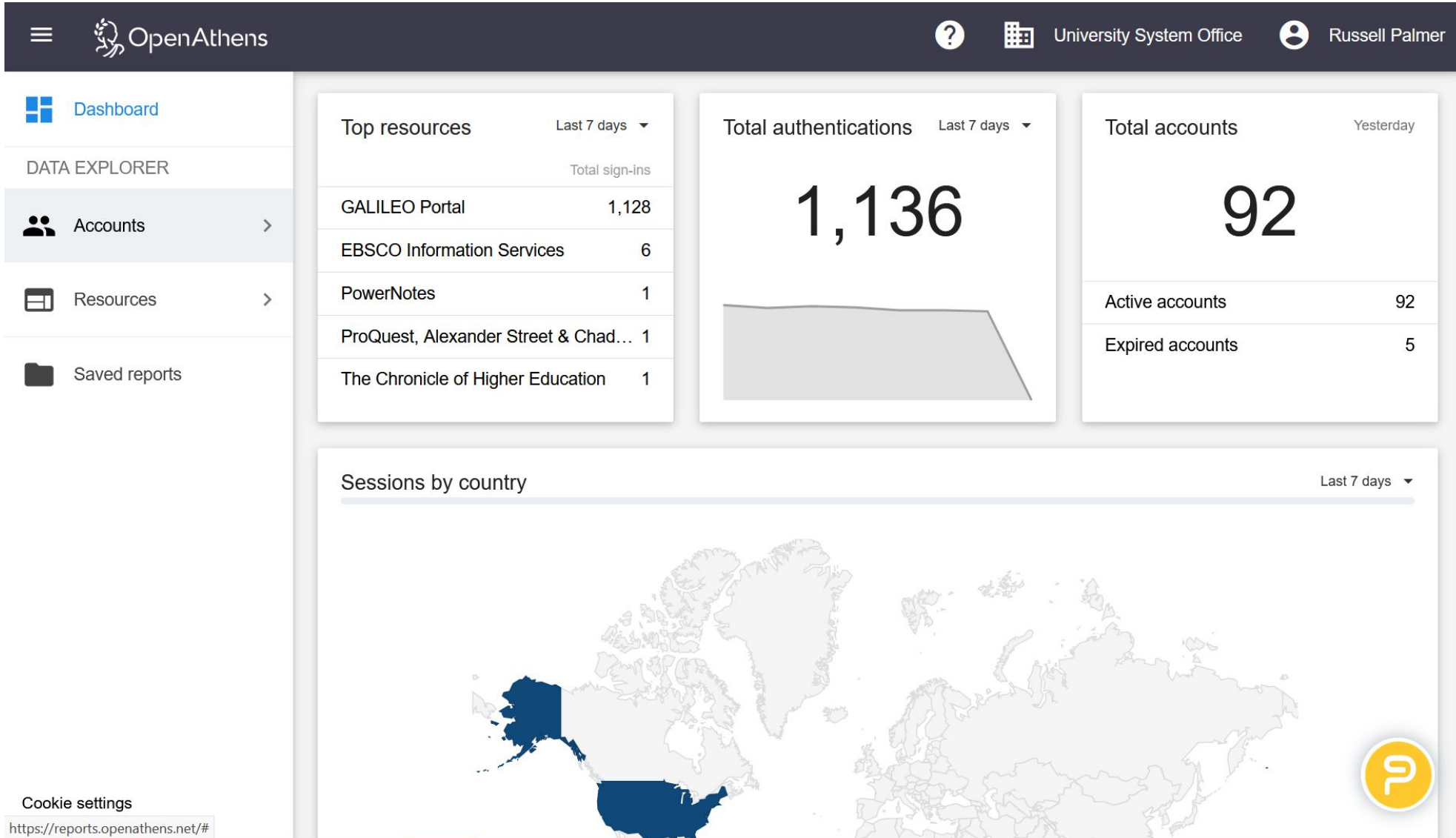
Access Reporting: OA Admin



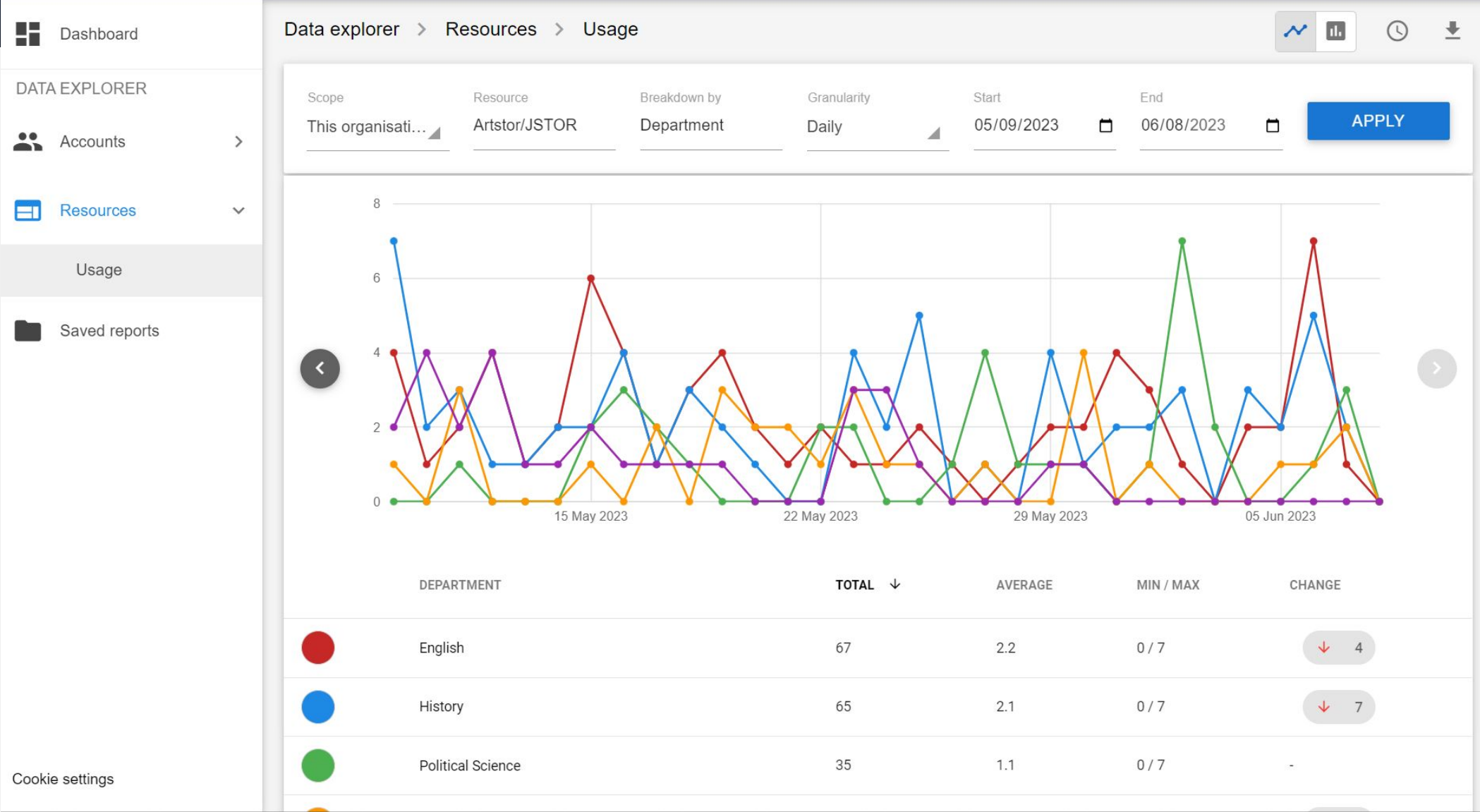
The screenshot displays the OpenAthens administrative interface. At the top left is the OpenAthens logo. A search bar contains the text "Account search...". To the right of the search bar are the words "Advanced" and a user profile icon labeled "RP". Below this is a navigation bar with "University System Office" and communication icons. The main navigation menu includes "Accounts", "Resources", "Statistics", "Preferences", and "Management". A red arrow points to the "Statistics" menu item, which has opened a dropdown menu containing "Reporting" and "Auditing". Below the navigation bar, there are resource status indicators: "Allocated 23", "Custom 1", and "Available 300". On the right side, there are buttons for "Resource updates" and "Allocate resources". At the bottom, there is a search bar and pagination controls showing "1-23 of 23".

Or you can access reporting directly with an admin login: <https://reports.openathens.net>

Dashboard: At a Glance/What's Happening Lately?



Resources View—Usage: How Often Users are Authenticating



Share Reports Easily

- Download
- email
- Schedule

Schedule this report

Report name

Look at the peaks around library instruction days!

Generate report

- Monthly
- Weekly
- Daily

When reports are generated, send a link

- to administrators of this organisation
- to other recipients...

 SCHEDULE

CANCEL

Dashboard

Data explorer > F

DATA EXPLORER

Accounts >

Resources v

Usage

Saved reports

Scope

This organisation

8

6

4

2

0



DEPA



English

67

2.2

0 / 7

 4



History

65

2.1

0 / 7

 7



End

06/08/2023



APPLY

3

ay 2023

05 Jun 2023

MIN / MAX

CHANGE

Resources

- [OpenAthens Documentation](#)
- [Accounts Documentation](#)
- [OpenAthens Reporting](#)
- [Resources/Allocation](#)

Upcoming OpenAthens Admin Training!

Date/Time:

Tuesday, July 11: 11:00 AM – Noon

Register [here](#)

Recordings will be posted soon:

<https://libguides.galileo.usg.edu/training>

