After the Dust Settles: OpenAthens Day-to-Day

Georgia Gwinnett COLLEGE

Georgia's Virtual Library GALILEO An Initiative of the University System of Georgia

Agenda

- Project background and pre-go live tasks
- Post-implementation changes required by the institution
- Impact on electronic resources workflow
- Impact on users
- Use of OpenAthens statistics
- Pros and Cons of using OpenAthens
- Wrap up/Q&A

What is OpenAthens?

- OpenAthens is a single sign on authentication system.
- Going forward, instead of using a GALILEO password, users will utilize their institutional credentials to access GALILEO databases.
- Users are routed through OpenAthens via their local identity provider or by using ILS as identity provider

OpenAthens

Pre-Go Live Tasks

- OpenAthens connection is set up
  - Meetings, Meetings, Meetings
  - Easy Process because of Awesome Customer Service
- All GALILEO and local resources are activated for access via OpenAthens or “athenized”
- Once resource activation is complete:
  - Testing
  - Updating GALILEO portal
  - Go Live

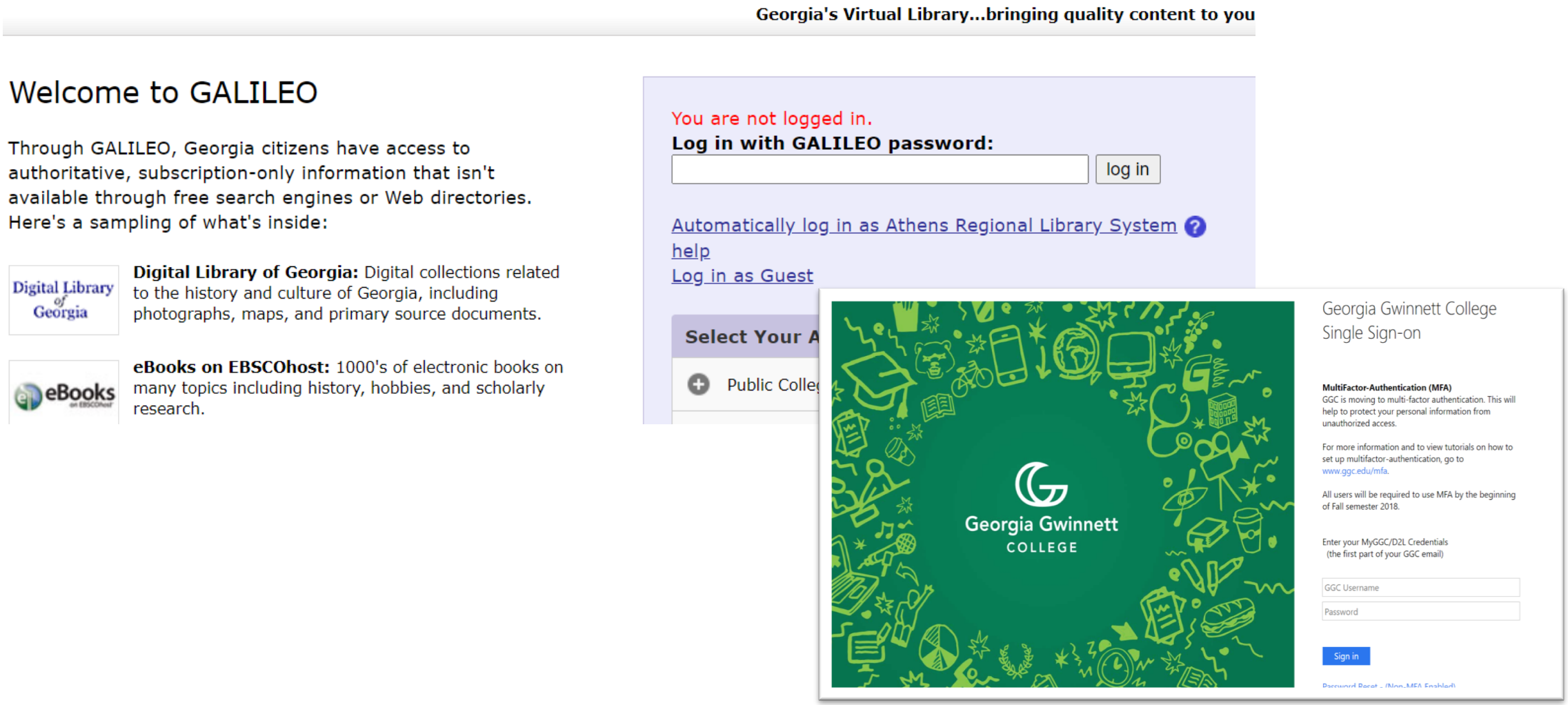
Post-Go Live Tasks

- Three specific areas: LibGuides, Alma, and Publicity/Instruction
- Updating links
  - Library web page/LibGuides
    - Redirector is available and update LMS links
    - Shout out to Georgia Southern
  - Catalog*
    - Behind the scenes Alma work
  - Publicity
- Most links* are updated using a redirector, which acts much like a proxy prefix:
  - Example: https://go.openathens.net/redirector/ggc.edu?url=

Electronic Resources Workflow

- Locations Impacted Workflow
  - Gwinnett Technical College Library
  - Georgia Gwinnett College Kaufman Library
- Day-to-day maintenance
  - Easier to maintain vs. EZProxy
  - Statistics (also discussed later)
- Resource activation
  - Does resource work with OA?
  - Allocation
  - Testing (on-site and off-site)

Impact on Users

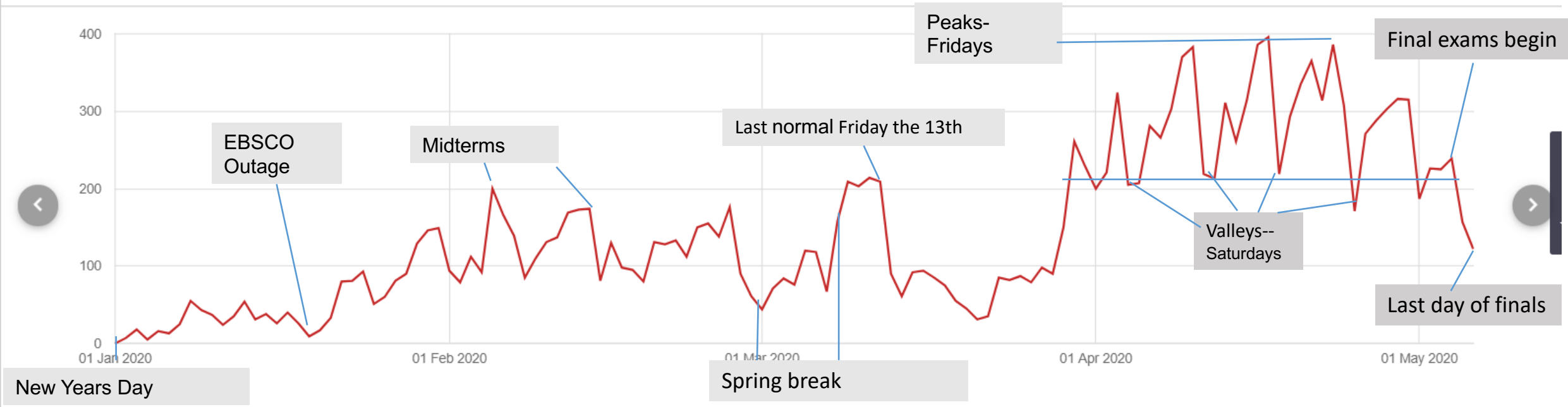


Stats—practically speaking

- How you've used
- GTC
  - Monitor most frequently taught resources
  - Monthly reporting functionality
- GGC
  - Usage analysis
- Future plans for use
  - Inform Collection Development Decisions
  - Present Liaisons with stats for particular resources

Data explorer > Resources > Usage

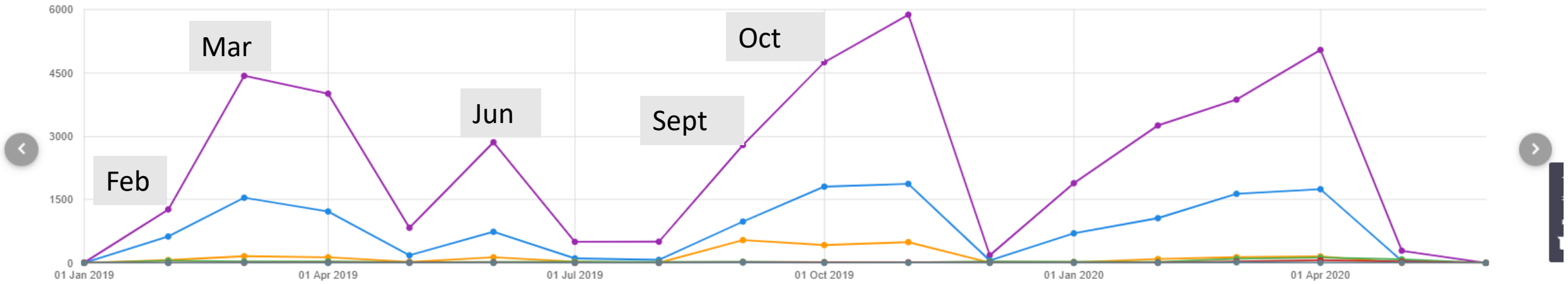
Scope	Resource	Breakdown by	Granularity	Start	End
This organisation	EBSCO Information Services	Permission set	Daily	1 January 2020	6 May 2020



PERMISSION SET	TOTAL	AVERAGE	MIN / MAX	CHANGE
Default permission set	18,428	145.1	0 / 396	↑ 122

Data explorer > Resources > Usage

Scope	Resource	Breakdown by	Granularity	Start	End
This organisation	All resources	Resource / Position	Monthly	1 January 2019	1 June 2020



----------EBSCO
----------GALE
----------Statista

Highest number of instruction sessions:
February
March
June
September
October

Positives

- Some level of “set it and forget it”
- More secure solution than proxy or IP access
- Sustainable long term authentication solution
- Stats
- Over time, attributes will prove helpful in providing services to groups of users

Negatives

- Linking issues, most commonly with proxied resources
- Vendor change/interoperability impacts
- Deep linking impacted for some vendors (Films on Demand)
- Agreeing to EBSCO’s Privacy Statement (change is forthcoming)

Q&A and Wrap Up

Michelle Colquitt
Resource Management Librarian
email: mcolquitt1@ggc.edu

Russell Palmer
Assistant Director, GALILEO Support
email: russell.palmer@usg.edu