

After the Dust Settles: OpenAthens Day-to-Day



Agenda

- Project background and pre-go live tasks
- Post-implementation changes required by the institution
- Impact on electronic resources workflow
- Impact on users
- Use of OpenAthens statistics
- Pros and Cons of using OpenAthens
- Wrap up/Q&A

What is OpenAthens?

- OpenAthens is a single sign on authentication system.
- Going forward, instead of using a GALILEO password, users will utilize their institutional credentials to access GALILEO databases.
- Users are routed through OpenAthens via their local identity provider or by using ILS as identity provider



Pre-Go Live Tasks

- OpenAthens connection is set up
 - Meetings, Meetings, Meetings
 - Easy Process because of Awesome Customer Service
- All GALILEO and local resources are activated for access via OpenAthens or “athenized”
- Once resource activation is complete:
 - Testing
 - Updating GALILEO portal
 - Go Live

Post-Go Live Tasks

- Three specific areas: LibGuides, Alma, and Publicity/Instruction
- Updating links
 - Library web page/LibGuides
 - Redirector is available and update LMS links
 - Shout out to Georgia Southern
 - Catalog*
 - Behind the scenes Alma work
 - Publicity
- Most links* are updated using a redirector, which acts much like a proxy prefix:
 - Example: <https://go.openathens.net/redirector/ggc.edu?url=>

Electronic Resources Workflow

- Locations Impacted Workflow
 - Gwinnett Technical College Library
 - Georgia Gwinnett College Kaufman Library
- Day-to-day maintenance
 - Easier to maintain vs. EZProxy
 - Statistics (also discussed later)
- Resource activation
 - Does resource work with OA?
 - Allocation
 - Testing (on-site and off-site)

Impact on Users

Georgia's Virtual Library...bringing quality content to you

Welcome to GALILEO

Through GALILEO, Georgia citizens have access to authoritative, subscription-only information that isn't available through free search engines or Web directories. Here's a sampling of what's inside:



Digital Library of Georgia: Digital collections related to the history and culture of Georgia, including photographs, maps, and primary source documents.



eBooks on EBSCOhost: 1000's of electronic books on many topics including history, hobbies, and scholarly research.

You are not logged in.

Log in with GALILEO password:

log in

[Automatically log in as Athens Regional Library System ?](#)

[help](#)

[Log in as Guest](#)

Select Your A

+

Public Collec

The Georgia Gwinnett College logo, a stylized white 'G' on a green background, surrounded by various white line-art icons representing education, technology, and campus life. The text "Georgia Gwinnett COLLEGE" is centered below the logo.

Georgia Gwinnett College Single Sign-on

Multifactor-Authentication (MFA)
GGC is moving to multi-factor authentication. This will help to protect your personal information from unauthorized access.

For more information and to view tutorials on how to set up multifactor-authentication, go to www.ggc.edu/mfa.

All users will be required to use MFA by the beginning of Fall semester 2018.

Enter your MyGGC/D2L Credentials
(the first part of your GGC email)

GGC Username

Password

Sign in

Personal Data - (Non-MFA Enforced)

Stats—practically speaking

- How you've used
- GTC
 - Monitor most frequently taught resources
 - Monthly reporting functionality
- GGC
 - Usage analysis
- Future plans for use
 - Inform Collection Development Decisions
 - Present Liaisons with stats for particular resources

Scope
This organisation

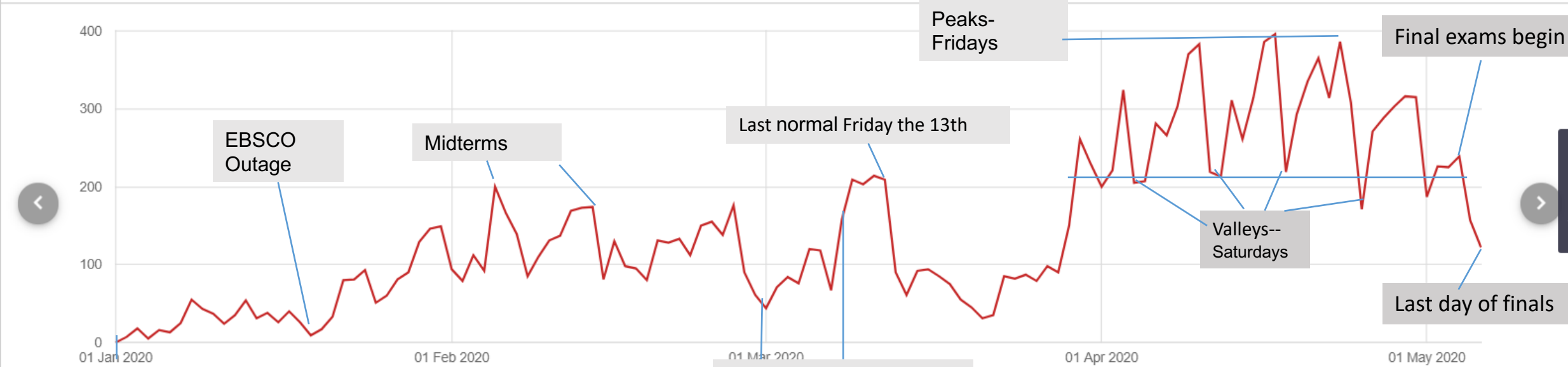
Resource
EBSCO Information Services

Breakdown by
Permission set

Granularity
Daily

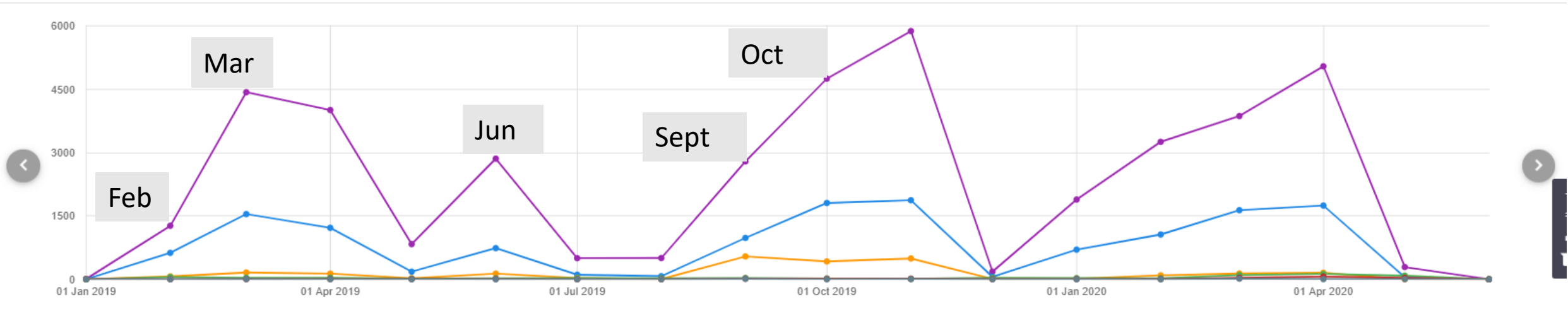
Start
1 January 2020

End
6 May 2020



PERMISSION SET	↓ TOTAL	AVERAGE	MIN / MAX	CHANGE
<div>Default permission set</div>	18,428	145.1	0 / 396	<div>↑ 122</div>

Scope: This organisation
Resource: All resources
Breakdown by: Resource / Position
Granularity: Monthly
Start: 1 January 2019
End: 1 June 2020



-----EBSCO
-----GALE
-----Statista

Highest number of instruction sessions:
February
March
June
September
October

Positives

- Some level of “set it and forget it”
- More secure solution than proxy or IP access
- Sustainable long term authentication solution
- Stats
- Over time, attributes will prove helpful in providing services to groups of users

Negatives

- Linking issues, most commonly with proxied resources
- Vendor change/interoperability impacts
- Deep linking impacted for some vendors (Films on Demand)
- Agreeing to EBSCO's Privacy Statement (change is forthcoming)

Q&A and Wrap Up

Michelle Colquitt

Resource Management Librarian

email: mcolquitt1@ggc.edu

Russell Palmer

Assistant Director, GALILEO Support

email: russell.palmer@usg.edu

